

**AAS BALTA**

*Annual Report for 2022 prepared in accordance  
with the International Financial Reporting Standards  
as adopted by the European Union and  
Independent Auditors' Report*

*Contents*

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***Information on the Company, Members of the Supervisory Board and the Management Board, Independent Auditors***

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**Information on the Company**

Name of the Company	Insurance Joint Stock Company BALTA
Legal address of the Company	10 Raunas Street, Riga, LV-1039, Latvia
Number and date of registration	40003049409, registered on 28 January 1992, re-registered in the Commercial Register of the Republic of Latvia on 6 June 2002

**Supervisory Board**

Name, Surname

Position

Katarzyna Anna Galus	Chairperson of the Supervisory Board (reelected on 22.09.2022 as Supervisory Board Member, on 17.11.2022 – as Chairperson of the Supervisory Board, registered on 05.12.2022)
Lidia Maria Orzechowska	Deputy of the Chairperson of the Supervisory Board (reelected on 22.09.2022 as Supervisory Board Member, on – 17.11.2022 – as Deputy of the Chairperson of the Supervisory Board, registered on 05.12.2022)
Marcin Krzysztof Goral	Member of the Supervisory Board (reelected on 22.09.2022, registered on 15.11.2022)
Weronika Dejneka	Member of the Supervisory Board (reelected on 22.09.2022, registered on 15.11.2022)
Monika Patyra	Member of the Supervisory Board (reelected on 22.09.2022, registered on 15.11.2022)
Krzysztof Soltysik	Member of the Supervisory Board (reelected on 22.09.2022, registered on 15.11.2022)
Radoslaw Leszek Kwasnicki	Member of the Supervisory Board (elected on 22.09.2022, registered on 15.11.2022)

**Management Board**

Name, Surname

Position

Iain Kennedy	Chairman of the Management Board
Arūnas Rumskas	Management Board Member
Ingus Savickis	Management Board Member
Uldis Dzintars	Management Board Member
Mārtiņš Rozentāls	Management Board Member
Malgorzata Krystyna Piotrowska	Management Board Member
Jaroslav Mioskowski	Management Board Member

**Name and address of the independent auditors and responsible Latvian certified auditor:**

KPMG Baltics SIA	Responsible Latvian certified auditor:
Licence No. 55	Rainers Vilāns
Roberta Hirša street 1, Riga,	Latvian certified auditor
LV-1045, Latvia	Certificate No. 200

## *Report of the Supervisory Board and the Management Board*

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### **Main developments**

According to market data provided by the Latvian Insurers Association and the Bank of Latvia, as well as insurance company public quarterly reports in 2022, AAS BALTA (hereinafter – “Company”) has extended its leading position as the largest company in the Latvian non-life insurance market in terms of gross written premiums. In 2022, the insurance market experienced rapid growth of gross written premiums caused, primarily, by high inflation in Latvia (average annual inflation in 2022: 17.3%), and also BALTA experienced significant growth of the business – gross written premiums increased by 24.6% or 28.6 million EUR compared to 2021, which has resulted in gross written premiums of 144.6 million EUR. Total Net result of insurance activities also increased compared to 2021 and amounted to 10.5 million EUR. The continuous profitability continued to secure the financial stability of the Company – the capital adequacy (Solvency II) ratio at the end of the year is well above the requirements set by Financial and Capital Market Commission of the Republic of Latvia (hereinafter – “FCMC”).

BALTA provides a wide range of insurance products, excellent customer service and has made well-considered investments in brand promotion activities. It all has enabled BALTA to extend the leading position in the market by volume, and significantly strengthen the leading position by customer recognition and brand reputation. In 2022, BALTA celebrated its 30-year anniversary in the Latvian insurance market whilst being evaluated as the market leader among insurance companies in terms of brand awareness, customers’ first choice and consideration, as well as usage of insurance companies.

BALTA possesses the strongest image in the market, which is mainly due to high brand awareness and a large customer base. BALTA brand positioning embraces the most humane and empathic customer service. In 2022, BALTA launched several advertising, corporate social responsibility and educational campaigns in the field of prevention and safety, made several sponsorships and large-scale donations simultaneously strengthening brand awareness and leadership position in the insurance industry. Extremely strong BALTA brand performance is also seen in the annual brand research. According to the results of the brand research, Top of Mind indicator in 2022 increased by 1.0 p.p. and has reached the highest mark ever – 40.8%, while First choice indicator remains stable at 22% (2021: 23%). BALTA is mostly recognized by customers for a positive collaboration experience and excellent service, good reputation and acceptable price offers.

Both the financial performance and the Company’s customer focus, supported by awards from independent external experts and customer recognition in the Latvian market, ensure BALTA’s leading position in the Latvian insurance market and gives it a strong platform for further growth and development.

### **Insurance market in 2022**

According to market data provided by the Latvian Insurers Association, in 2022 the increase in gross written premiums in the insurance market reached 20.5%\*. This was the biggest one-year market increase since 2006-2008. The growth is supported by the increase in the number of insured persons, however, the biggest effect on the increase in the volume of premiums is driven by the inflation of claims. Publicly available data shows that insurers continued to struggle with insurance profitability challenges that have been seen in the industry for the past 3 years. Increase in claims inflation required continuous revisions of claims development forecasts and reviews of product profitability. In addition, the solvency indicators of insurers were significantly affected by the increase in interest rates that lead to a decrease in investment value for investments, which are valued at market price. Insurers must reassess investment decisions made that reduce the size of equity temporarily and affect solvency compliance. Some insurers solved the problem with the help of subordinated loans in order to improve the solvency ratio. However, for some insurers (including BALTA) the capital management practice allowed to comply with solvency requirements without additional capital injections in equity from shareholders. 2022 ended with concerns about a decrease in the purchasing power of customers in the upcoming year, driven by inflation, as well as an increase in expenses due to higher interest rates for loan payments.

Regarding the purchase of insurance services, the Latvian society is showing more and more maturity and a desire to reduce the risks they may face. If, in the recent years, customers purchased insurance due to legislation demands or bank requirements, now the number of customers who purchase insurance on their own choice grows. According to a study conducted by the FCMC in 2022, in the period from 2018-2021, the number of customers who have purchased home insurance has grown by 24%, while the increase in contracts where the bank is named as the beneficiary has grown by only 9%. Although insurance in Latvia is still bought less than the EU average, the growth rates are faster than the EU average.

In 2022, in the Latvian insurance market the biggest gross written premium volume increase was for travel insurance with 48% growth driven by the increase in the number of trips, as well as both auto insurance products - CASCO and MTPL. Road Traffic Safety Directorate (CSDD) data shows that in 2022 the number of cars insured by MTPL has increased by 1%, while the amount of premiums has increased by 33%, and for CASCO by 21%. We observed that claims inflation has been the most significant driver of growth in auto insurance types. In 2022, CASCO insurance became the second largest type of insurance, overtaking property insurance, which grew by 15%. Health insurance has remained the largest type of insurance with annual growth of 19%. MTPL insurance is the fourth largest product in the Latvian market, and the four largest products account for 87% of the total market volume. There is also a high concentration of four larger

## ***Report of the Supervisory Board and the Management Board***

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market players (BALTA, Ergo, BTA, Compensa), which together make up 71% of the market according to the last available annual data (2021). According to Latvian Insurance Association data, the market share of BALTA in Latvia is 27.6%, which has increased by 0.9% during the year. The increase in market share was made possible by a 24.6% increase in the volume of written premiums and a 15% increase in the number of customers. We are grateful to our customers for their trust and appreciation.

Evaluating future market developments in 2023, there is a high likelihood that market growth will continue to be driven by claims inflation and product profitability challenges, as well as changes in customer base. Existing trends do not indicate a significant decrease in the number of customers due to a decrease in purchasing power, but the increase or decrease in the number is difficult to predict due to the uncertainty of the economy and other conditions. However, many customers understand that in more difficult economic conditions, protecting themselves from financial losses is especially important, because in such conditions, unexpected and large financial expenses are an even greater threat than in times of economic growth. BALTA continues to work on the prevention of claims and the prevention of the occurrence of claims, as this is in the interests of clients, insurers and society as a whole.

\* the insurance market includes non-life insurers and health and accident products of life insurers.

### **Risk management**

The aim of the Company's risk management framework is to ensure that the Company monitors and manages its insurance portfolios and investments, as well as its operations, in a manner that is integrated, consistent, safe and appropriate when considering the scale of the risk, and to prevent acceptance of risks at a level that could jeopardize the financial stability of BALTA. Risk management is embedded in the Company's business strategy and helps BALTA grow in line with its business objectives and in compliance with the applicable normative acts, as well as increase its value and financial stability.

The risk management process consists of the risk identification, measurement and assessment, monitoring and control, reporting and management actions. Identification starts with the idea of creating an insurance product, acquiring a financial instrument or changing an operating process, as well as at the point when any other events take place which could potentially create a risk. Once identified, all risks are measured and assessed based on capital need or other quantitative or qualitative assessment criteria, both at an individual and at an aggregated level. Each identified risk is subject to monitoring and control in accordance with the procedure specified in the dedicated risk management policies. The method is proportionate to the nature, scale and complexity of this risk. Risk management actions are taken by operational units (first line of defense), the key functions (risk management function, actuarial function, compliance function and financial controlling function), Committees (including Risk Committee that considers the latest trends in risk development and changes to the risk appetite, risk profile, risk tolerance limits and other indicators of material risks and assesses the impact of each of these changes, and documents new risks identified in all operational areas of the Company) and the Management Board, ensuring that risk levels have not exposed the Company to excessive levels of risk limits as determined by the Company.

According to management knowledge in the reporting period, no risk has materialized that could adversely affect the Company's business to a significant extent.

Capital adequacy and solvency are under constant focus of BALTA.

The war in Ukraine started by Russia on 24 February 2022 had a significant impact on the situation in Latvia, including termination of trade relations with the aggressor countries, reception of refugees fleeing from the war in Ukraine and the rapid rise in the prices of energy resources, which turned into an energy crisis. In order to curb the rapidly growing inflation, the central banks of the world countries, including European Central Bank, started a cycle of interest rate hikes in 2022 that had a significant impact on financial markets development, followed by a negative impact on the Company's own funds and solvency ratio. However, the Company's business strategy, prudent investment strategy and profitable performance has ensured the financial stability of the Company – the solvency ratio as at 31st December 2022 was well above the requirements set by FCMC.

Stress tests are performed within the Own Risk and Solvency assessment process to assess the impact of a number of adverse insurance, financial and operational risks on the Company's solvency. It was demonstrated by modelling several adverse stress scenarios that capital adequacy and solvency of BALTA was sufficient, and the Company would be able to meet its liabilities towards customers and retain its financial stability also under unexpected adverse scenarios.

### **Customer service and payment of claims**

Customer continues to be one of the four pillars of the Company's business strategy, therefore, BALTA has a strong focus on customers and their experience also in 2022.

BALTA continues to measure customer satisfaction and gathers customer feedback across various channels, including Customer Effort Score for online purchases and claim submission, Customer Satisfaction Score both online and offline, relationship Net Promoter Score (introduced as a measurement in 2022) as well as NPS after the purchase and after claim handling. Remarkably, that even though significant growth in travel insurance claims (after ease of travel restrictions

## ***Report of the Supervisory Board and the Management Board***

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globally) and a service time increase for car repairs claims (global & political events affected waiting time for car parts) was observed, NPS remained at almost the same high level as in 2021, dropping only by 1 p.p. and sales NPS increased by 3 p.p. despite the price increase in key insurance products.

In line with BALTA Strategy, two Customer Enabler teams – Customer Experience Team and SMT Customer Committee – continue to actively participate and engage in the respective projects and initiatives. The Customer Experience Team has members representing all BALTA departments and the team meets regularly to work on initiatives and projects for customer experience and satisfaction improvements. The SMT Customer Committee reviews and discusses customer satisfaction results and experience improvement projects.

The Customer Experience Team is currently working on several strategic projects with the aim to improve Customer experience, such as implementation of a new satisfaction survey – relationship NPS with the aim to measure overall customer satisfaction and loyalty for BALTA and to collect feedback for process improvements; the team is reviewing the consent collection process with the aim to make it more customer and employee friendly; also the team is working on a Customer Communication journey review, refining and implementing new and existing communication touchpoints with the aim to make BALTA's communication more transparent, engaging and customer focused. The team is using a Design thinking approach to focus on customer needs, wants and pains. Also, customer experience training sessions started last year and will continue in 2023 for all BALTA employees to strengthen a customer centric mindset in the organization and to provide practical tools on how to improve customer experience.

To strengthen BALTA's leader position in the industry as the safety and prevention expert, BALTA continues to develop a digital education platform Safety Academy. This platform provides an opportunity to share industry leader worthy content regards prevention, and educate society on how to stay safe. In 2022, work on the Safety Academy development continues, and there are several topics provided for customers in cooperation with our external partners such as the State Police with valuable advice on property, cars safety, travel, and other matters important to our customers. Seasonal newsletters are being sent to customers in order to raise awareness on safety and prevention.

Along with other activities, BALTA continues to improve claims processes. In 2022, BALTA launched an online claims application for pet insurance based on previously received suggestions from customers. The application was noticed by customers right away and already more than 95% of customers are using digital solution for pet insurance claims. At this point, the online claims applications process is provided for nine products resulting in online applications in range of 45 – 98% from all claims depending on the product. Additionally, in order to respond to customers' demand for web services within the claims process, several other improvements and applications were implemented in the Web channel as well as improved automatization processes and analysis of feedback to provide a more seamless customer experience. To meet customer expectations regarding faster claims payments, the payment transfer process was reviewed and improved.

### **Working environment in the Company and professional development of staff**

In 2022, BALTA focused on 3 main HR priorities: improvement and management of hybrid working model, maintaining employee engagement and positive collaboration and promotion of employee well-being.

Since September 1, 2020, the Company has implemented the so-called hybrid work organization that allows mixed work (home/office based). Taking this into consideration, a decision was made to transfer all administrative employees to one office building in 2022. HR ensured that the transition to one office building was successful and that the employees adapted to the new working conditions as soon as possible, and that the collaboration was successful.

The Company also continued the Mentoring program, announced applications for it, provided career consultations and support for employees' development using a coaching methodology. Special attention was paid to strengthening employees' understanding of creating the best customer experience.

BALTA continued the Work and Life Balance program, which, among others, supports employees with long service in the Company by assigning additional holidays, providing special support for mothers with young children, special benefit packages for employees with children, and additional holidays to employees on important occasions. Special attention also in 2022 was devoted to wellbeing matters, providing various training and activities to strengthen the physical and mental well-being of employees.

The health and work safety area is strictly controlled and taken care of by internal and external experts.

BALTA has been operating with clear remuneration principles and policies for several years and in 2022 it also resulted in external recognition. The research and management consulting company "Figure Baltic Advisory" has been creating the list of the fairest wage payers for several years now and in 2022 BALTA was ranked among the TOP 10 fairest wage payers in Latvia.

All our activities have led to the maintenance of very strong, upper quartile employee engagement of 86% (+1 p.p. compared to prior year).

## ***Report of the Supervisory Board and the Management Board***

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### **Corporate sustainability**

As the leading insurance company in Latvia and a responsible member of the society, BALTA conducts ethical and socially responsible business. The Company contributes to the welfare of people not only by supporting the development of business and taking care of its employees and customers, but also by managing its environmental, social and governance (hereinafter – “ESG”) factors in a manner that adds value, strengthens relations with the local communities and provides a safer, more sustainable future for all.

The Company views corporate social responsibility and ESG as responsible capital management and implementation of voluntary business initiatives that benefit environment, market relations, work environment and society in general. All operations that BALTA conducts stem from the belief that the Company’s business growth must be aligned with ESG areas and founded in a sustainable use of resources. Hence, related to responsible business practice, BALTA implements a wide range of social support activities including sponsorships, donations and gifts, volunteer work and strategic project initiatives with the overall goal of promoting positive changes in local communities and the world.

In the first half of 2022, similarly to the rest of the world, BALTA’s focus shifted towards solidarity and humanitarian aid at times of crisis, as Russia started its unjust and violent war in Ukraine. BALTA showed a strong stance, providing moral and practical support to Ukraine and its people, ensuring a large financial donation to Ukraine’s people, as well as contributing employee donations and volunteer work to the cause, which continued throughout the year.

In spring, for the third time BALTA introduced its CSR campaign „Crazy safe summer” offering free personal accident insurance to children for the summer period, and at the same time educating families about safe behavior during summer months when the risk of accidents and injuries is usually much higher. The campaign’s idea has gained great awareness and very positive feedback from the Company’s existing and potential customers.

BALTA became a partner of one of the best-known environmental organizations in Latvia “Big Cleanup” (“Lielā talka”) with an aim of contributing to bringing attention to the environmental issues and involving BALTA employees in the planting of 2 000 trees.

In fall, the Company for the first time introduced its ESG strategy and BALTA sustainability program through a comprehensive internal communication campaign and additional external activities. These documents are intended to lay out a clear approach towards management of ESG factors, as well as set KPIs, assign responsibilities and map key activities in the realm of the ESG area.

In 2022, BALTA continued collaboration with education institutions, teaching students practical lessons about mathematics and insurance in the “Ready for life” school program, as well as participating in several higher education activities. In addition, BALTA became the official insurer of a variety of society support projects of various scope by sponsoring its insurance products. Moreover, the Company contributed its expert knowledge in several safety and prevention initiatives, including the Road Traffic Safety Directorate (CSDD) campaign against speeding, and focusing resources to the Company’s own initiative – the safety and prevention platform “BALTA Safety academy” and its comprehensive range of activities.

BALTA continued to take part in the Society Integration Fund of Latvia project “Honorary Family” providing discounts for insurance services to families with three and more children, as well as families with handicapped children. BALTA also supported a blood donor initiative by providing special discounts to the State Donor Center’s most active donors.

BALTA communicates its ESG and corporate social responsibility initiatives and activities on a regular basis through its own channels, social networks and media. Independent experts and the society as a whole recognize the Company’s investments in the community, as well as the ethical and honorable attitude towards customers and business partners. Every year BALTA participates in the “Sustainability index” evaluation, which gives Company the opportunity to receive a rating and independent experts’ suggestions in the scope of corporate social responsibility and ESG. In 2022, BALTA for the fourth time qualified for the Platinum category, highlighting the Company’s excellent approach towards managing its ESG factors in five sustainability aspects: strategy, market relations, environment, human resources and society support.

Additionally, BALTA was also recognized as the Most Honest Insurer for the 19th time (LETA and SKDS research), the “most loved” and “most humane” insurer by Baltic Brands, “Family friendly workplace” by Society Integration Foundation of Latvia, as well as the best employer in Baltics by Kincentric Baltics evaluation and for the first time in history – TOP 3 employer in the finance sector in Latvia conducted by CV Online research.

### **Proposals regarding the distribution of the Company’s profit**

In accordance with the Company’s Dividend policy the Supervisory Board and the Management Board of BALTA recommend to the Shareholders to distribute as dividends up to 5.01 million EUR and the remainder of 2022 net profit to be transferred to the Company’s Retained earnings.

***Report of the Supervisory Board and the Management Board***

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**Subsequent events**

No events have taken place from the Statement of Financial Position date to the date of approval of these financial statements that could materially affect the annual performance, cash flows or the financial position or related disclosures of BALTA as at and for the year ended on the reporting date.

This report of the Supervisory Board and the Management Board is signed with a secure electronic signature and contains a time stamp.

Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023



***Statement of the Supervisory Board's and the Management Board's Responsibility***

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The Supervisory Board and the Management Board of AAS BALTA confirm that the financial statements for the year ended 31 December 2022 are prepared in accordance with the International Financial Reporting Standards as adopted by the European Union and that appropriate accounting policies have been applied on a consistent basis. The Supervisory Board and the Management Board of AAS BALTA are responsible for preparing these financial statements from the books of primary entry. The Supervisory Board and the Management Board confirm that these financial statements for the year ended 31 December 2022 present fairly the financial position of AAS BALTA at the end of the reporting year, and the results of its operations and cash flows for the reporting year.

Prudent and reasonable judgments and estimates have been made by the Supervisory Board and the Management Board in the preparation of the financial statements for the year ended 31 December 2022.

The Supervisory Board and the Management Board of AAS BALTA are responsible for the maintenance of proper accounting records, the safeguarding of the Company's assets and the prevention and detection of fraud and other irregularities in the Company. They are also responsible for operating the Company in compliance with the legislation of the Republic of Latvia.

This statement of the Supervisory Board's and the Management Board's responsibility is signed with a secure electronic signature and contains a time stamp.

Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

*Financial statements**Statement of Comprehensive Income* (All amounts in thousand euros)

	Notes	2022	2021
<b>Insurance income</b>			
Gross written premiums	4	144 643	116 047
Reinsurer's share in written premiums	4	(6 453)	(5 536)
Net written premiums	4	138 190	110 511
Change in gross unearned premium and unexpired risk reserves	5	(15 848)	(5 501)
Change in unearned premium reserves, reinsurers' share	5	53	195
Change in unearned premium and unexpired risk reserves	5	(15 795)	(5 306)
<b>Net premiums earned</b>		<b>122 395</b>	<b>105 205</b>
Other technical income	6	757	776
<b>Total insurance income</b>		<b>123 152</b>	<b>105 981</b>
<b>Insurance expenses</b>			
Gross claims paid to policyholders		(72 878)	(63 791)
Loss adjustment expenses		(5 068)	(4 635)
Recovered losses		5 175	4 343
Claims paid	7	(72 771)	(64 083)
Reinsurer's share in claims paid	7	1 336	3 335
Net claims paid		(71 435)	(60 748)
Change in gross outstanding claims reserves	8	(2 325)	(923)
Change in outstanding claims reserves, reinsurers' share	8	619	(2 231)
<b>Net incurred claims</b>		<b>(73 141)</b>	<b>(63 902)</b>
Client acquisition costs	9	(22 870)	(18 241)
Administrative expenses	10	(16 660)	(14 970)
<b>Total insurance expenses</b>		<b>(112 671)</b>	<b>(97 113)</b>
<b>Net result of insurance activities</b>		<b>10 481</b>	<b>8 868</b>
Interest income	11	1 276	908
Net profit / (loss) on financial assets	12	(180)	3
Investment management expenses		(367)	(334)
Other finance expenses	13	(28)	(32)
Other income	14	29	50
Other expenses	15	(398)	(163)
<b>Profit before tax</b>		<b>10 813</b>	<b>9 300</b>
Corporate income tax for the reporting year		-	-
<b>Profit for the year</b>		<b>10 813</b>	<b>9 300</b>
<b>Other comprehensive income</b>			
<i>Items that are or may be reclassified to profit or loss</i>			
Debt investments at FVOCI – net change in fair value	19	(11 850)	(1 742)
Debt investments at FVOCI – reclassified to profit or loss on derecognition of debt securities	19	-	6
		<b>(11 850)</b>	<b>(1 736)</b>
<b>Other comprehensive income for the period, net of tax</b>		<b>(11 850)</b>	<b>(1 736)</b>
<b>Total comprehensive income for the reporting year</b>		<b>(1 037)</b>	<b>7 564</b>

All profit is attributable to the shareholder of AAS BALTA.

Notes on pages 15 to 55 are an integral part of these financial statements.

This financial statement is signed with a secure electronic signature and contains a time stamp.

Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

**Statement of Financial Position** (All amounts in thousand euros)

	Notes	31.12.2022	31.12.2021
<b>ASSETS</b>			
<b>Intangible assets</b>	16	<b>2 939</b>	<b>2 572</b>
<b>Property and equipment</b>	17	<b>4 036</b>	<b>4 242</b>
Financial investments at fair value through profit or loss	18	2 667	2 846
Financial investments at fair value through other comprehensive income	19	138 222	124 023
<b>Total financial investments</b>		<b>140 889</b>	<b>126 869</b>
Receivables due from policyholders		24 730	18 759
Receivables due from intermediaries		1 904	1 199
Receivables from direct insurance operations	20	<b>26 634</b>	<b>19 958</b>
Reinsurance receivables	21	324	113
Other receivables	23	857	515
<b>Total receivables</b>		<b>27 815</b>	<b>20 586</b>
Reinsurers' share in unearned premium reserves	5	1 716	1 663
Reinsurers' share in outstanding claims reserves	8	5 741	5 122
<b>Reinsurers' share of insurance contract liabilities</b>		<b>7 457</b>	<b>6 785</b>
Deferred client acquisition costs	9	17 629	14 459
Other accrued income and deferred expenses	22	826	899
<b>Accrued income and deferred expenses</b>		<b>18 455</b>	<b>15 358</b>
<b>Cash and cash equivalents</b>	24	<b>7 345</b>	<b>11 458</b>
<b>TOTAL ASSETS</b>		<b>208 936</b>	<b>187 870</b>

Notes on pages 15 to 55 are an integral part of these financial statements.

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Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

**Statement of Financial Position** (All amounts in thousand euros)

	Notes	31.12.2022	31.12.2021
<b>SHAREHOLDERS' EQUITY, RESERVES AND LIABILITIES</b>			
<b>SHAREHOLDERS' EQUITY AND RESERVES</b>			
Share capital	25	6 619	6 619
Share premium	25	1 596	1 596
Reserve capital and other reserves	25	4 357	4 357
Fair value reserve – debt investments at FVOCI	19, 25	(11 006)	844
Retained earnings		57 847	47 034
<b>TOTAL SHAREHOLDERS' EQUITY AND RESERVES</b>		<b>59 413</b>	<b>60 450</b>
<b>LIABILITIES</b>			
Gross unearned premium and unexpired risk reserves	5	74 499	58 651
Gross outstanding claims reserves	8	50 125	47 800
<b>Insurance contract liabilities</b>		<b>124 624</b>	<b>106 451</b>
Direct insurance creditors		15 046	12 177
Reinsurance creditors		2 025	1 222
Taxes and the state compulsory social insurance contributions	26	834	700
Accrued expenses and deferred income	27	4 682	4 655
Other creditors	28	1 415	1 275
Lease liabilities	29	897	940
<b>Total creditors</b>		<b>24 899</b>	<b>20 969</b>
<b>TOTAL LIABILITIES</b>		<b>149 523</b>	<b>127 420</b>
<b>TOTAL SHAREHOLDERS' EQUITY, RESERVES AND LIABILITIES</b>		<b>208 936</b>	<b>187 870</b>

Notes on pages 15 to 55 are an integral part of these financial statements.

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Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

**Statement of Changes in Shareholders' Equity** (All amounts in thousand euros)

	Exhibit	Share capital	Share premium	Reserve capital and other reserves	Fair value reserve – debt investments at FVOCI	Retained earnings	Total
<b>Balance at 31 December 2020</b>		<b>6 619</b>	<b>1 596</b>	<b>4 357</b>	<b>2 580</b>	<b>49 460</b>	<b>64 612</b>
<b>Total comprehensive income for the year</b>		-	-	-	(1 736)	9 300	7 564
Profit for the year		-	-	-	-	9 300	9 300
<b>Other comprehensive income</b>		-	-	-	(1 736)	-	(1 736)
Net change in fair value reserve	19	-	-	-	(1 736)	-	(1 736)
<b>Transactions with the owners of the Company</b>		-	-	-	-	(11 726)	(11 726)
Distributed dividends		-	-	-	-	(11 726)	(11 726)
<b>Balance at 31 December 2021</b>		<b>6 619</b>	<b>1 596</b>	<b>4 357</b>	<b>844</b>	<b>47 034</b>	<b>60 450</b>
<b>Total comprehensive income for the year</b>		-	-	-	(11 850)	10 813	(1 037)
Profit for the year		-	-	-	-	10 813	10 813
<b>Other comprehensive income</b>		-	-	-	(11 850)	-	(11 850)
Net change in fair value reserve	19	-	-	-	(11 850)	-	(11 850)
<b>Balance at 31 December 2022</b>		<b>6 619</b>	<b>1 596</b>	<b>4 357</b>	<b>(11 006)</b>	<b>57 847</b>	<b>59 413</b>

Notes on pages 15 to 55 are an integral part of these financial statements.

This financial statement is signed with a secure electronic signature and contains a time stamp.

Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

**Statement of Cash Flows** (All amounts in thousand euros)

	Notes	2022	2021
<b>Cash flows from operating activities</b>			
Premiums received from direct insurance		138 627	114 473
Claims paid for direct insurance		(71 762)	(61 580)
Payments received from ceded reinsurance		125	3 066
Payments made for ceded reinsurance		(4 049)	(3 987)
Mandatory payments	31	(1 277)	(1 053)
Other expenses		(41 810)	(33 076)
<b>Net cash from operating activities:</b>		<b>19 854</b>	<b>17 843</b>
<b>Cash flows from investing activities</b>			
Disposal of investments		31 740	19 280
Acquisition of investments		(55 945)	(21 455)
Purchase of property and equipment		(415)	(486)
Purchase of intangible assets		(1 512)	(1 395)
Proceeds from sale of property and equipment		16	6
Interest received from debt securities		2 386	2 247
<b>Net cash used in investing activities:</b>		<b>(23 730)</b>	<b>(1 803)</b>
<b>Cash flows from financing activities</b>			
Paid dividends		-	(11 726)
Payments made for lease liabilities, including interest	29	(240)	(236)
<b>Net cash used in financing activities:</b>		<b>(240)</b>	<b>(11 962)</b>
<b>Result of foreign exchange rate fluctuations on cash and cash equivalents</b>		<b>3</b>	<b>(9)</b>
<b>Net increase / (decrease) in cash and cash equivalents</b>		<b>(4 113)</b>	<b>4 069</b>
<b>Cash and cash equivalents at the beginning of reporting year</b>		<b>11 458</b>	<b>7 389</b>
<b>Cash and cash equivalents at the end of reporting year</b>	24	<b>7 345</b>	<b>11 458</b>

Notes on pages 15 to 55 are an integral part of these financial statements.

This financial statement is signed with a secure electronic signature and contains a time stamp.

Katarzyna Anna Galus, Chairman of the Supervisory Board  
Iain Kennedy, Chairman of the Management Board

17 March 2023

*Notes to the Financial Statements (All amounts in thousand euros)*

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**NOTES TO THE FINANCIAL STATEMENTS**

**1. GENERAL INFORMATION**

AAS BALTA (hereinafter "the Company") is an insurance joint stock company which was registered in Riga, the Republic of Latvia in 1992. The Company was re-registered with the Commercial Register on 6 June 2002. The Company offers a wide range of non-life insurance services both to corporate clients and individuals. The Company has received licences in all non-life insurance types, in which it provides services. The licences have been issued by Financial and Capital Market Commission of the Republic of Latvia from 1996 to 1999 and re-registered in 2002.

Name of the Company:	Insurance Joint Stock Company BALTA
Legal address of the Company:	10 Raunas Street, Riga, LV-1039, Latvia
Phone:	(+371) 6708 2333
Tax payer's code:	LV40003049409
State Revenue Service department:	Department of large tax payers
Majority shareholder:	POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A., a joint-stock company, Poland (100%), Rondo Ignacego Daszyńskiego 4, 00-843 Warszawa, Poland

The Company's shares are not listed. The Company belongs to a group whose parent company trades its shares on the Warsaw Stock Exchange and whose main shareholder is the State Treasury of Poland owning more than 34% of the shares.

**2. BASIS OF PRESENTATION OF THE FINANCIAL STATEMENTS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

The principal accounting policies applied in the preparation of these financial statements are set out below. Consistent accounting principles have been applied to the financial years presented in these financial statements, except as described below (Note 2.2.1).

**2.1 Basis of preparation**

**2.1.1 Statement of Compliance**

These financial statements were prepared in accordance with International Financial Reporting Standards (hereinafter "IFRS") as adopted by the European Union (hereinafter "EU") and in accordance with the regulations issued by Financial and Capital Market Commission of the Republic of Latvia (hereinafter "FCMC") applicable to insurance companies. These financial statements have been authorised for issue by the Management Board on 16 March 2023. The shareholders have the power to reject the financial statements prepared and issued by the management and the right to request that new financial statements be issued.

**2.1.2 Functional and Presentation Currency**

All amounts in the financial statements are shown in euro (EUR), the Company's functional currency, unless otherwise stated.

**2.1.3 Basis of measurement**

The financial statements have been prepared on the historical cost basis except for the following captions that are stated at fair value: financial instruments carried at fair value through profit or loss and financial instruments carried at fair value through other comprehensive income. The financial statements have been prepared in accordance with the Going concern assumption that the Company will continue as a going concern.

**2.1.4 Reporting year**

The reporting period comprises the 12 months from 1 January 2022 to 31 December 2022.

**2.1.5 Estimates**

The preparation of financial statements in conformity with IFRS as adopted by the EU requires the use of certain critical accounting estimates. It also requires management to exercise its judgment in the process of applying the Company's accounting policies. The areas involving a higher degree of judgment or complexity, or areas where estimates and judgments are significant to the financial statements are disclosed in Note 3.

**2.2 New standards and interpretations**

**2.2.1 Standards and interpretations effective in the reporting period**

New standards and amendments to standards, including any consequential amendments to other standards, effective for annual periods beginning on or after 1 January 2022, have not had a material impact on these financial statements.

*Notes to the Financial Statements (All amounts in thousand euros)*

**2.2.2 New Standards and Interpretations not yet adopted**

Some new standards, amendments to standards and clarifications for annual periods beginning after 1 January 2022 have not yet been effective and have not been applied in preparing these financial statements in advance

- (i) *IFRS 17 Insurance Contracts (Effective for annual period beginning on 1 January 2023; to be applied retrospectively).*

This standard will bring significant changes to the accounting for insurance and reinsurance contracts and is expected to have a material impact on the Company's financial statements in the period of initial application.

*The effect of implementing IFRS 17 on the statement of financial position*

The Company has assessed the estimated impact that the initial application of IFRS 17 will have on its financial statements. Based on assessments undertaken to date, the total adjustment to the balance of the Company's total equity is estimated to be an increase of 1,6 million EUR at 1 January 2023 and a reduction of 1,6 million EUR at 1 January 2022, as summarized below.

<b>The effect of implementing IFRS 17 on equity of Company, in thousands EUR</b>	<b>1 January 2022</b>	<b>1 January 2023</b>
Total equity, per IFRS 4	60 450	59 413
The effect of implementing IFRS 17 on equity	(1 587)	1 579
Total equity, per IFRS 17	58 863	60 992

The Company will restate comparative information on adoption of IFRS 17.

The above figures concerning the estimated effect of implementing IFRS 17 on equity are of a preliminary nature, and the final effect of implementing IFRS 17 may differ from the one presented hereinabove, among other things due to:

- uncertainties as to the construal of certain provisions of the standard and the lack of an established consistent practice of application;
- ongoing adaptation of new processes concerning the preparation of figures, as well as computation, reporting and accounting processes;
- refinement of the new accounting processes and internal controls required for applying IFRS 17;
- although parallel runs were carried out in 2022, the new systems and associated controls in place have not been operational for a more extended period;
- the Company has not finalized the testing and assessment of controls over its new IT systems and changes to its governance framework;
- the new accounting policies, assumptions, judgements and estimation techniques employed being subject to change until Company finalises its first financial statements that include the date of initial application.

*Insurance contracts*

**Identification of contracts in the scope of IFRS 17**

In order to identify insurance contracts issued that are within the scope of IFRS 17, the Company verifies whether, under a given contract, the entity accepts a significant insurance risk from the policyholder and undertakes to compensate the policyholder for an adverse effect defined as an uncertain future insured event.

No significant changes in contracts in scope are expected from IFRS 17 comparing with IFRS 4.

**Level of aggregation**

For measurement purposes, insurance contracts are aggregated into so-called groups of insurance contracts. The purposes of this aggregation is to ensure that profits are recognized over time in proportion to the insurance service provided, and losses, are recognized immediately when the entity assesses that the concluded contract is onerous. Offsetting profits and losses between identified groups of insurance contracts is not allowed.

Insurance contracts are aggregated into groups of insurance contracts, taking into consideration the following three levels:

- Portfolio – contracts with similar risk characterization, managed jointly;
- Profitability – contracts belonging to the same profitability group;
- Cohort – contracts issued no more than one year apart.

In the Company, IFRS 17 introduces more detailed portfolios comparing with IFRS 4.



*Notes to the Financial Statements (All amounts in thousand euros)*

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**Contract boundaries**

The measurement of an insurance contract covers solely the cash flows that are within the contract boundary. The contract boundary separates future cash flows related to existing insurance contracts from future cash flows related to insurance contracts yet to be concluded.

The Company sets the contract boundary when it cannot compel the policyholder to pay the premiums or when it has a substantive obligation to provide the policyholder with insurance contract services. The substantive obligation ends when the Company has the practical ability to reassess the risk of the particular policyholder and, as a result, can set a price or level of benefits that fully reflects those risks.

No significant changes in contract boundaries are expected under IFRS 17 comparing with IFRS 4.

**Measurement overview**

In accordance with IFRS 17, contracts are measured by one of the following methods:

- General Measurement Model (further – GMM) – the basic measurement model, wherein the total value of the insurance liability is calculated as the sum of discounted value of the best estimate of future cash flows, risk adjustment (further – RA) and contractual service margin (further – CSM);
- Premium allocation approach (further – PAA) – a simplified model which can be applied to measurement of insurance contracts with the coverage period below 1 year or where its application does not lead to significant changes in relation to GMM. In this model, liability for remaining coverage is analogous to the provision for unearned premiums mechanism, without separate presentation of RA and CSM, while the liability for incurred claims is measured using the GMM (without calculating CSM);
- Variable fee approach (further – VFA) – model used for insurance contracts with direct profit sharing. The liability value is calculated in the same manner as in the GMM, the CSM value is additionally sensitive to changes in economic assumptions. This measurement is not applicable to non-life insurance

Based on the Company management's initial assessment, all its non-life insurance contracts meet the criteria for applying the simplified Premium allocation approach (PAA) method.

**Measurement – non-life contracts**

On initial recognition of each group, the carrying amount of the liability for remaining coverage is measured at the premiums received net of acquisition cash flows on initial recognition.

Subsequently, the carrying amount of the liability for remaining coverage is increased by any further premiums received and decreased by acquisition cash flows paid and the amount recognized as insurance revenue for services provided. As permitted by IFRS 17 under meeting certain conditions, the Company will not adjust the liability for remaining coverage to reflect the time value of money and the effect of financial risk.

If at contract inception or at any time during the coverage period, facts and circumstance indicate that a group of contracts is onerous, then the Company will recognize a loss in income statement and increase the liability for remaining coverage to the extent that the current estimates of the fulfilment cash flows that relate to remaining coverage exceed the carrying amount of the liability for remaining coverage.

The Company will recognize the liability for incurred claims of a group of contracts at the amount of the fulfilment cash flows relating to incurred claims, and the future cash flows expected to be paid in more than one year will be discounted.

*Impact assessment*

The main change in the accounting of Company's contracts under IFRS 17 is related to the introduction of discounting in measurement of liability for incurred claims with an impact to equity depending on the level of discount rates. Positive discount rates will decrease liabilities and result in a positive (increasing) effect to equity. Negative effect to equity is expected from a more granular contract grouping and immediate recognition of loss for onerous groups of contracts. Additional negative effect to equity on transition is expected from a decrease in determined insurance acquisition cash flows under IFRS 17 in comparison with IFRS 4.

**Measurement – significant judgement and estimates**

*Estimates of future cash flows*

In estimating future cash flows, the Company accounts for all reasonable and supportable information available without undue cost or effort. This information includes both internal and external historical data concerning claims and other measurement components, updated to reflect current expectations about future events.

Cash flows within the boundary of a contract are those that relate directly to the fulfilments of the contract, including those for which the Company has discretion over the amount or timing. These include payments to (or on behalf of) policyholders, insurance acquisition cash flows and other costs that are incurred in fulfilling contracts. Insurance acquisition cash flows and other costs that are incurred in fulfilling contracts comprise both direct costs and an allocation of overheads.

## *Notes to the Financial Statements (All amounts in thousand euros)*

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Cash flows will be attributed to acquisition activities, other fulfilment activities and other activities using activity-based costing techniques. Cash flows attributable to acquisition and other fulfilment activities will be allocated to groups of contracts using methods that are systematic and rational and will be consistently applied to all costs that have similar characteristics.

### *Discount rates*

The Company applies EIOPA risk-free rates.

### *Risk adjustment for non-insurance risk*

Risk adjustment for non-financial risk is determined to reflect the compensation that the Company would require for bearing non-financial risk and its degree of risk aversion.

The risk adjustment for non-financial risk is determined using a confidence level technique.

The parameters for risk adjustment are selected so that the final value of the risk adjustment for non-financial risk corresponds to 75%-85% confidence level determined by the PZU Group and to be implemented also by the Company as the confidence level expected for the purpose of determining non-financial risk in IFRS 17 financial reporting.

### **Presentation and disclosures**

IFRS 17 will significantly change how insurance contracts are presented and disclosed in the Company's financial statements.

Under IFRS 17, portfolios of insurance contracts and portfolios of reinsurance contracts that are assets and those that are liabilities will be presented separately in the statement of financial position. All rights and obligations arising from a portfolio of contracts will be presented on a net basis in insurance liabilities, therefore, balances such as direct insurance and reinsurance receivables and payables will no longer be presented separately.

Under IFRS 17, amounts recognized in the statement of profit or loss and OCI will be disaggregated into:

- a) an insurance service result, comprising insurance revenue and insurance service expenses;
- b) insurance finance income and expenses.

Amounts recovered from reinsurers and reinsurance expenses will be presented on a net basis.

The Company does not expect a significantly different pattern of insurance revenue recognition than under IFRS 4. Disclosures will generally be made at a more granular level than under IFRS 4.

### **Transition**

The Company applies IFRS 17 Insurance Contracts for the first time on 1 January 2023. Due to the need to prepare comparative figures, 1 January 2022 is assumed as the date of transition to the new standard.

The standard allows three approaches to measure insurance contracts at the transition date:

- full retrospective approach (FRA) – a method in which the entity measures groups of insurance contracts as if the standard had been applied from the beginning for those contracts;
- modified retrospective approach (MRA) – a method that allows the entity to apply simplification to the FRA method if its full application is impracticable;
- fair value approach (FVA) – a method that is permitted if the MRA method is impracticable or if the entity has decided not to use the MRA method.

The Company has applied full retrospective approach for non-life contracts, except for liabilities for incurred claims related to pre-2015Q4 insurance contracts, for which the fair value approach was applied because of unavailability of EIOPA risk-free rates for the corresponding periods.

### **2.3 Insurance contracts, reinsurance**

#### **a) Classification of contracts**

Contracts under which the Company accepts significant insurance risk from another party (the policyholder) by agreeing to compensate the policyholder if a specified uncertain future event (the insured event) adversely affects the policyholder are classified as insurance contracts. All contracts concluded are classified as non-life insurance contracts.

Non-life insurance contracts generally have a term of one year. Exceptions include short-term travel insurance policies covering one trip, OMTPL policies with terms of 3, 6 and 9 months (as is stated in the Latvian Law on Obligatory Motor Vehicle Third Party Liability Insurance) where the term is shorter than one year. The policy term may exceed one year for certain type of general third party liability insurance, certain private property policies, mobile phone insurance and bond insurance, although the proportion of these policies in the total portfolio is insignificant.

*Notes to the Financial Statements (All amounts in thousand euros)*

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**b) Ceded reinsurance**

The Company cedes reinsurance in the normal course of business for the purpose of limiting its net loss potential through the diversification of its risks. Assets, liabilities and income and expense arising from ceded reinsurance contracts are presented separately from the related assets, liabilities, income and expense from the related insurance contracts because the reinsurance arrangements do not relieve the Company from its direct obligations to its policyholders.

Reinsurance assets include the recoveries due from reinsurance companies in respect of claims paid and the reinsurance share in the technical insurance reserves.

The reinsurance share of the incurred but not reported claims technical provision for ceded reinsurance contracts is not recognised for ceded reinsurance contracts as the reinsurance asset cannot be reliably measured.

Amounts recoverable from reinsurers are measured on the basis of the reserve for outstanding claims or the settled claims from policies falling within the scope of a reinsurance contract.

Reinsurance commissions include commissions received or receivable from reinsurers based on the reinsurance contracts. Non-life reinsurance commissions are deferred in a manner consistent with the deferral of acquisition costs in non-life insurance.

Unearned reinsurance commissions are included in the statement of financial position under item Accrued expenses and deferred income.

The main obligatory reinsurance contract forms in reinsurance are excess-of-loss treaties. For risks exceeding the limits of obligatory reinsurance treaties or falling outside their scope due to their nature facultative reinsurance is used.

**c) Premiums**

Written insurance premiums are insurance premiums for policies, which become effective during the year, irrespective of whether the premium has become due or not. Premiums written are decreased by the premiums cancelled and terminated over the accounting year. Premiums are disclosed gross of commission payable to intermediaries.

The earned portion of premiums written is recognised as revenue. Premiums are recognised as earned on a pro-rata temporis basis over the term of the related policy coverage. The unearned portion of premiums is recognised as an unearned premium technical reserve. See section h).

Ceded reinsurance premiums are recognised as an expense in accordance with the pattern of reinsurance service received and the portion of reinsurance premiums attributable for future periods are recognised as assets under the reinsurance part of the unearned premium reserve.

**d) Incurred claims**

Claims incurred include claims attributable to the reporting year and loss adjustment expenses. Claims paid are decreased by the amounts received from salvage and subrogation.

As at the end of reporting period, not settled claims are recognised as outstanding claims technical reserve. See section h).

**e) Administrative expenses**

Administrative expenses are related to the collection of premiums, management of portfolios, processing of bonuses and discounts and incoming and outgoing reinsurance. They include personnel, facilities, IT, marketing and other expenditure to the extent they are not included in acquisition, claims handling or investing expenses.

Administrative expenses that are not directly attributable to a particular sales unit of the Company or a specific type of insurance are divided by type of insurance according to an internal administration cost allocation methodology with the primary drivers being the amount of gross written premiums, net earned premiums and the number of insured objects.

**f) Client acquisition costs**

Acquisition costs of insurance contracts arise from the conclusion of insurance contracts and consists of direct costs such as commissions depending on each contract gross written premium and indirect commissions incurred related to the conclusion of contracts, for example, agent salaries and bonuses.

**g) Deferred client acquisition costs (DAC)**

Direct commissions and other acquisition costs, such as, sales personnel remuneration, social contributions, etc. and administrative expenses, such as, among others, sales manager and partner key account manager remuneration, that, in the Company management's judgement, vary with and are related to securing new contracts and renewing existing contracts, are capitalised as assets. Deferred client acquisition cost assets are attributed to profit or loss over the terms of the corresponding policies as premium is earned on a pro-rata temporis basis.

*Notes to the Financial Statements (All amounts in thousand euros)*

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**h) Insurance contract liabilities**

Unearned premium reserve comprises written gross premium related to period from the balance sheet date to the expiry of insurance agreement to cover all claims and expenses in accordance with insurance agreements in force.

Unexpired risk reserve (URR) is set aside for unexpired risks arising from general insurance contracts where the expected value of claims and expenses attributable to the unexpired periods of policies in force at the reporting period end date exceeds the unearned premium reserve in relation to such policies after the deduction of any deferred acquisition costs.

On each reporting date, the Company prepares a Liability adequacy test by assessing whether the insurance liabilities recognized during the reporting year for valid policies are adequate by comparing the insurance reserves established to the present value of the estimated future cash flows arising on existing insurance policies.

If the liability adequacy test shows a deficiency in the carrying amount of liabilities, the deficiency is recognised as a loss for the financial year by setting additional unexpired risk reserve. The test is performed by lines of business and the test is applied to the net amounts of reserves. Refer to Note 35.

Outstanding claims technical reserve is an amount provided at the end of the reporting year in respect of estimated losses incurred but not yet paid. Outstanding claims reserve includes provisions for reported but not settled claims and provision for incurred but not reported claims. The claims reserve is also created for loss adjustment expenses that will be necessary in order to regulate the claims incurred during the reporting and previous years. Estimated future proceeds from salvage and subrogation related to claims incurred in the reporting and prior years have been deducted from claims reserve.

**i) Fronting insurance**

As a part of regular business operations, the Company insures risks, which it fully cedes to reinsurers, not keeping the insurance risk or taking full risks to ourselves. Assets, liabilities, as well as income and expenses, which arise from the fronting reinsurance agreements, are presented in Statement of Financial Position of Company, as full ceding of the insurance risk does not release the Company from the direct liabilities to the insurance policy holder.

**2.4 Interest income and expense**

Interest income and expense are recognised in the income statement for all interest bearing instruments on an accrual basis using the effective interest method. Interest income includes coupons earned on fixed income debt securities, interest on bank deposits and other loans and accrued discounts and premiums on discounted instruments.

**2.5 Financial instruments**

The Company classifies its financial assets in the following categories: measured at amortized cost, at fair value through other comprehensive income (FVOCI) and at fair value through profit or loss (FVTPL). The classification of financial assets under IFRS 9 is generally based on the business model in which a financial asset is managed and its contractual cash flow characteristics. The Company classifies all its financial liabilities as liabilities measured using amortized cost. The classification depends on the purpose for which the financial assets were acquired. Management determines the classification of its financial assets at initial recognition.

**a) Financial assets measured at amortized cost**

Financial assets measured at amortized cost using the effective interest rate method are non-derivative financial assets held within a business model whose objective is to hold assets in order to collect contractual cash flows, and whose contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal outstanding. Financial assets measured at amortized cost are classified as Other receivables and Cash and cash equivalents in the statement of financial position. See accounting policy on Cash and cash equivalents.

**b) Financial liabilities**

Financial liabilities classified as liabilities measured using amortized cost are measured at amortized cost using the effective interest rate method.

**c) Other financial instruments**

The Company's investments in securities are classified as financial assets either at fair value through other comprehensive income or at fair value through profit or loss. The Company's overall investment objective is to maximize its total return (i.e. interest or dividends and increase in fair value) given a low to medium level of risk and within the given restrictions for the whole portfolio. Accordingly, the Company manages and evaluates the investment portfolio performance on a total return basis.

Financial instruments at fair value through profit or loss are financial assets that are upon initial recognition designated by the entity as at fair value through the profit or loss.

*Notes to the Financial Statements (All amounts in thousand euros)*

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Financial instruments at fair value through other comprehensive income are financial assets that are upon initial recognition designated by the entity as at fair value through other comprehensive income. The Company holds financial investments apart from financial assets at fair value through profit or loss in a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets, as the main purpose of such business model is to ensure the funding and liquidity needed to settle the Company's insurance contract liabilities as they fall due. As well as the contractual terms of these financial investments give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Purchases and sales of financial assets are recognised on the settlement date – the date on which the Company received or delivered the asset. Financial assets measured at amortized cost and financial assets at fair value through other comprehensive income are initially recognised at fair value plus transaction costs. Financial assets carried at fair value through profit or loss are initially recognised at fair value, and transaction costs are expensed in the statement of profit or loss. Financial assets are derecognised when the rights to receive cash flows from the investments have expired or have been transferred, and the Company has transferred substantially all risks and rewards of ownership. Financial assets at fair value through other comprehensive income and at fair value through profit or loss are subsequently carried at fair value. Financial assets measured at amortized cost are carried at amortised cost using the effective interest method.

Gains or losses arising from changes in the fair value of the financial assets at fair value through profit or loss category are recognised in the profit or loss in the period in which they arise.

For debt instruments measured at FVOCI, interest revenue, expected credit losses and foreign exchange gains and losses are recognised in profit or loss in the same manner as for amortised cost assets. Other gains and losses are recognised in OCI and are reclassified to profit or loss on derecognition.

The fair values of quoted investments are based on current bid prices. The Company does not have investments in unquoted financial assets at fair value through profit or loss, unquoted financial assets at fair value through other comprehensive income.

Dividends are recognised in the income statement as part of Interest and dividend income. Dividends are recognised in the income statement when the Company's right to receive payments is established.

If an investment in a debt security had low credit risk at the date of initial application of IFRS 9, then the Company has assumed that the credit risk on the asset had not increased significantly since its initial recognition. Based on the investment ratings of the Company's investments in debt securities, the Company does not estimate a significant impact from the calculation of expected credit loss allowances for investments in debt securities according to IFRS 9.

## **2.6 Receivables from direct insurance operations**

When amounts due from policyholders and intermediaries become overdue, a reminder is sent and a limited grace period is granted to settle the outstanding amount, after which the policy is cancelled and respective amounts are reversed against premium written. No impairment allowances are made with respect to amounts that have not yet become due and, accordingly, no portion of the premium is taken to income.

For receivables from direct insurance operations, the Company considers an impairment allowance only for amounts that have become due. All individually significant receivables are assessed for specific impairment allowance. All individually significant receivables found not to be specifically impaired are then collectively assessed for impairment allowance. Receivables that are not individually significant are collectively assessed for impairment allowance.

## **2.7 Intangible assets and property and equipment**

All property and equipment and intangible assets (including internally developed software) are stated at historical cost less accumulated depreciation and amortisation and impairment. Land is not depreciated. Depreciation and amortisation is calculated using the straight-line method to allocate their cost to their residual values over their estimated useful life using the following rates set by the management:

Buildings	2% per year
Office equipment	20% per year
Computer equipment	25% per year
Internally developed software	20% per year
Vehicles	20% per year
Software	25% per year

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted, if necessary.

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the Company and the cost of the expenditure item can be measured reliably. All other repairs and maintenance are charged to the income statement during the financial period in which they are incurred.

***Notes to the Financial Statements*** (All amounts in thousand euros)

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Leasehold improvements are written down on a straight line basis during leasehold period, but not longer than 5 years.

Profit or loss from disposal of property and equipment is calculated as the difference between the book value of the property and equipment and income generated from sale, and charged to the profit or loss statement as incurred.

**2.8 Foreign currency translation**

Foreign currency transactions are translated into euro applying the euro foreign exchange reference rate published by the European Central Bank at the transaction date. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at the reporting date foreign exchange reference rates of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement of the respective period.

	<b>31.12.2022</b>	<b>31.12.2021</b>
1 USD	EUR 1.0666	EUR 1.1156
1 PLN	EUR 4.6808	EUR 4.5969

**2.9 Corporate income tax****a) Current tax**

Current tax for the reporting year is the expected tax payable on the taxable income for the year, using tax rates enacted or substantially enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

As of 1 January 2018, according to the Law on Corporate Income Tax of the Republic of Latvia the tax rate is 20% of the taxable base, which equals to the taxable object, e.g. distributed profit (dividends calculated), divided by coefficient 0.8.

The Law on Corporate Income Tax also provides for the application of 20% tax rate to the taxable base, which consists of conditionally or theoretically distributed profit (such as non-operating expenses and other cases specified in the law). In accordance with IAS 12 *Income taxes*, income taxes include only such taxes that are based on the taxable profit, thus, corporate income tax calculated on the taxable base consisting of conditionally or theoretically distributed profit is shown under Other expenses.

**b) Deferred tax**

Deferred income tax is recognized for on all temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. Deferred tax calculations are based on the tax rates effective on the balance sheet date expected to be effective in the periods when the Company will realize the deferred tax asset or settle deferred tax liabilities. Under IAS 12 *Income taxes*, whenever there is a difference to tax rates being applied to distributed and undistributed profits, deferred tax assets and liabilities should be recognised by applying the rate applicable to undistributed profits.

According to the Law on Corporate Income Tax of the Republic of Latvia effective as of 1 January 2018, a 20% rate is applied only to distributed profits, while a 0% rate is to be applied to undistributed profits. Therefore, deferred tax assets and liabilities are recognisable at nil amount.

**2.10 Cash and cash equivalents**

Cash and cash equivalents include cash in hand, deposits held at call with banks and other short-term highly liquid investments with original maturities of three months or less. Statement of cash flows is prepared using the direct method.

**2.11 Accruals for unused employee vacations**

The amount of accruals is determined by multiplying average daily salary for the last six months by the amount of accrued vacation days at the end of the year plus related social tax.

**2.12 Administration expense by types of insurance**

Other expenses and income, which relate to the Company's administration and are not directly attributable to a particular sales unit of the Company or a specific type of insurance are divided according to an internal administration cost allocation methodology with the primarily drivers being the amount of gross written premiums, net earned premiums and the number of insured objects.

**2.13 Employee benefits**

Short-term employee benefits, including salaries and social security contributions, bonuses and vacation benefits, are included in Administrative expenses on an accrual basis. The Company calculates annual bonuses for personnel based on the Company's reporting year's financial results and the achievement of personal goals. For some employees, a part of the annual bonus may be deferred and paid out in up to four years subsequent to the calculation year, while there are no

### *Notes to the Financial Statements (All amounts in thousand euros)*

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vesting conditions to be fulfilled. There are no significant additional vesting conditions attached to this deferred part. The accruals for personnel bonuses represent the amount accrued as at the year end.

The Company pays social security contributions to the State Social Security Fund (the Fund) on behalf of its employees in accordance with local legal requirements. The Company is required to pay fixed contributions into the Fund and will have no legal or constructive obligations to pay further contributions relating to employee service in the current and prior period. The social security contributions are recognised as an expense on an accrual basis and are included within staff costs.

#### **2.14 Share capital and dividend distribution.**

Ordinary shares are classified as equity.

Dividend distribution to the Company's shareholders is recognised as a liability in the financial statements in the period in which the dividends are approved by the Company's shareholders.

#### **2.15 Impairment**

##### **a) Financial assets**

The impairment model in IFRS 9 is based on an 'expected credit loss' model, which means that a loss event will no longer need to occur before an impairment allowance is recognised. The Company on a regular basis assesses the expected credit loss of financial assets not carried at fair value.

The Company considers expected credit loss for receivables at both a specific asset and collective level. All term deposits with credit institutions are assessed for specific expected credit loss.

All individually significant receivables are assessed for specific expected credit loss. All individually significant receivables found not to be specifically impaired are then collectively assessed for expected credit loss. Receivables that are not individually significant are collectively assessed for expected credit loss. As the Company's receivables are mostly short-term, the Company estimates that the expected credit loss allowances for Receivables from ceded reinsurance and Other debtors according to IFRS 9 are not material.

Impairment losses on assets carried at amortised cost are measured as the difference between the carrying amount of the financial asset and the present value of estimated future cash flows discounted at the asset's original effective interest rate. Losses are recognised in profit or loss and reflected in an allowance account against receivables. Interest on the impaired asset continues to be recognised through the unwinding of the discount. When a subsequent event causes the amount of impairment loss to decrease, the decrease in impairment loss is reversed through profit or loss.

For assets carried at fair value through other comprehensive income, all individually significant assets are assessed for specific expected credit loss using probability of default (PD) and loss given default (LGD) parameters of the specific financial instrument and Exposure at default (EAD). PD and LGD are estimated based on the most current published credit rating of the specific financial instrument and the corporate and sovereign default and recovery reports published by credit rating agencies.

##### **b) Non-financial assets**

The carrying amounts of the Company's non-financial assets are reviewed at each reporting date to determine whether there is any indication that an asset is impaired. If any such indication exists then the asset's recoverable amount is estimated.

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. A cash-generating unit is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses are recognised in profit or loss. Impairment losses recognised in respect of cash-generating units reduce the carrying amount of the assets in the unit (group of units) on a pro rata basis.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Impairment losses recognized in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognized.

*Notes to the Financial Statements (All amounts in thousand euros)*

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**2.16 Revenue from contracts with customers**

The Company recognizes revenue over time (e.g. reinsurance commission income) or at point in time (e.g. sale of salvage, income from cancellation of policies) as the corresponding performance obligations are fulfilled, and there is no significant judgement involved in determining the transaction price or determining when a performance obligation is fulfilled. Revenues in scope of IFRS 15 are included in Statement of Comprehensive Income captions Other technical income, Other income as well as a part of Recovered losses, e.g. for salvage sales transactions. The Company has assessed that IFRS 15 does not have a material impact on the financial statements, and, thus, it does not provide additional disclosures as required by IFRS 15.

**2.17 Leases**

Under IFRS 16, a contract is, or contains, a lease if it conveys the right to control the use of an identified asset for a period of time in exchange for consideration. For such contracts, IFRS 16 requires a lessee to recognise a right-of-use asset and a lease liability, except for short-term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets (such as small electronic equipment and small items of office furniture). The right-of-use asset is depreciated and the liability accrues interest.

The Company as a lessee.

The right-of-use assets comprise the initial measurement of the corresponding lease liability, lease payments made at or before the commencement day, less any lease incentives received and any initial direct costs. They are subsequently measured at cost less accumulated depreciation and impairment losses. Right-of-use assets are depreciated over period of lease term. The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the estimate of the amount expected to be payable under at residual value guarantee, if the company changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

**3. USE OF JUDGEMENTS AND ESTIMATES**

Management makes judgments, estimates and assumptions that are applied in the process of preparation of financial statements and affect the reported amounts of assets and liabilities, income and expenses. Although these estimates are based on management's best knowledge of current events and actions, the actual results ultimately may differ from those estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to the accounting estimates are recognised in the period, in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The estimation of the ultimate liability arising from claims made under insurance contracts is the Company's most significant accounting estimate.

The claims reserves for reported but not settled claims (RBNS) are based on a claims handler's best estimate for each individual claim. In cases when a claim is reported but the estimate is not prepared yet, the average claim amount in the corresponding business line is used as an initial claims reserve. Obligatory Motor TPL insurers receive recourse claims requests from State Social Insurance Agency (SSIA). These recourses are reported to insurance companies with a delay of one to three years from the accident date to the claims recourse reporting date. Recourses are requested for benefits and pensions already paid by SSIA. The Company's claims handlers assess the potential for long-term claim payments and annuity reserve for future payments is then established considering expected increase of future claims due to pension indexation and medical expense inflation. Taking into account the long duration of future payments that expose claims reserves to a significant estimation uncertainty, the indexation assumption that incorporates, among other items, discounting is derived combining economic assumptions with actuarial analysis of different potential claims development scenarios related to legislation changes regarding pensions and allowances, and discounting.

The claims reserves for incurred but not reported claims (IBNR) are calculated using Bornhuetter - Ferguson method, except for specific insurance portfolios as described below. IBNR claims reserves for guarantees insurance portfolio are calculated using the ultimate loss ratio method where the claims reserves are estimated based on the expected loss ratio for each accident period. The expected loss ratio assumptions for IBNR claims reserves take into account the uncertainties related to the underlying insurance portfolio claims volatility, including external circumstances and environment aspects. The IBNR claims reserve for not yet reported SSIA recourses is calculated using the expected claim severity and frequency method.

Claims handling reserve is calculated on the basis of average amount for one claim settling transaction and the total number of estimated incurred but not reported claims transactions. The average amount for one claim settling transaction is calculated using historical actual loss adjustment expenses data. Consistent with IBNR provision, claims handling reserves for guarantees insurance portfolio are calculated using the ultimate loss ratio method where the provision is estimated based on the expected loss ratio for each accident period.



*Notes to the Financial Statements* (All amounts in thousand euros)

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Claims reserves for recoverable amounts from subrogation and salvage are calculated using Bornhuetter - Ferguson method only for those lines of business where regular income is received due to claims specifics, therefore the probability of recovery is evaluated as high.

For the disclosure of Company's sensitivity to insurance risk, see also Note 35.

Direct commissions and other acquisition costs, such as, sales personnel remuneration, social contributions, etc. and other administrative expenses, such as, among others sales manager and partner key account manager remuneration that, in the Company management's judgement, vary with and are related to securing new contracts and renewing existing contracts are considered client acquisition costs and, initially are capitalised as assets.

Other area where assumptions and estimation uncertainty is involved is the valuation of deferred acquisition costs and recognition of unexpired risk reserve, mainly for the Health insurance portfolio (see also Note 35). Unexpired risk reserve is calculated estimating the expected value of claims and expenses attributable to the unexpired periods of policies in force at the reporting period end date. In the estimation of assumptions the volatility in claims size and reporting pattern is considered, including the impact from forecasted claims inflation. Further information about liability adequacy tests performed is included in Note 35.

As indicated in Note 2.5, all financial assets measured at fair value are quoted. In a fair value hierarchy, based on inputs used in the valuation techniques, these fair values as at 31.12.2022 are categorised into Level 1: unadjusted quoted prices in active markets for identical assets and Level 2: unadjusted quoted prices in less active markets for identical or similar assets (as at 31.12.2021 – categorised into Level 1: unadjusted quoted prices in active markets for identical assets and Level 2: unadjusted quoted prices in less active markets for identical or similar assets).

*Notes to the Financial Statements (All amounts in thousand euros)***4. NET WRITTEN PREMIUMS**

	2022			2021		
	Gross amount	Reinsurers' share	Net amount	Gross amount	Reinsurers' share	Net amount
Personal accident	4 302	(20)	4 282	3 791	(24)	3 767
Health	30 668	-	30 668	22 013	-	22 013
Motor own damage	38 924	(756)	38 168	30 380	(574)	29 806
Marine	28	-	28	27	-	27
Cargo	1 438	(160)	1 278	1 293	(113)	1 180
Property	33 690	(3 248)	30 442	29 057	(2 702)	26 355
Credit insurance	11	-	11	18	-	18
General TPL	5 605	(369)	5 236	5 838	(337)	5 501
Guarantees	3 341	(1 257)	2 084	3 012	(1 128)	1 884
Financial risks	144	(97)	47	240	(181)	59
Travel accident	4 900	(13)	4 887	3 513	(16)	3 497
Obligatory Motor TPL	21 592	(533)	21 059	16 865	(461)	16 404
	<b>144 643</b>	<b>(6 453)</b>	<b>138 190</b>	<b>116 047</b>	<b>(5 536)</b>	<b>110 511</b>

Insurance contracts (policies) are mainly issued to clients residing in Latvia.

**Premiums earned**

	2022			2021		
	Gross premiums earned	Reinsurers' share	Net premiums earned	Gross premiums earned	Reinsurers' share	Net premiums earned
Motor own damage	34 080	(756)	33 324	30 316	(575)	29 741
Property	28 780	(3 222)	25 558	24 447	(2 612)	21 835
Health	26 731	-	26 731	21 497	-	21 497
Obligatory Motor TPL	20 104	(514)	19 590	18 143	(459)	17 684
Other	19 100	(1 908)	17 192	16 143	(1 695)	14 448
<b>TOTAL</b>	<b>128 795</b>	<b>(6 400)</b>	<b>122 395</b>	<b>110 546</b>	<b>(5 341)</b>	<b>105 205</b>

**5. UNEARNED PREMIUM AND UNEXPIRED RISK RESERVES****a) Movement in unearned premium and unexpired risk reserves**

	Gross amount	Reinsurers' share	Net amount
<b>Balance at 31 December 2020</b>	<b>53 150</b>	<b>(1 468)</b>	<b>51 682</b>
UPR at 31 December 2020	51 979	(1 468)	50 511
URR at 31 December 2020	1 171	-	1 171
Written premiums	116 047	(5 536)	110 511
Earned premiums	(110 546)	5 341	(105 205)
Total change for the year	5 501	(195)	5 306
<b>Balance at 31 December 2021</b>	<b>58 651</b>	<b>(1 663)</b>	<b>56 988</b>
UPR at 31 December 2021	57 501	(1 663)	55 838
URR at 31 December 2021	1 150	-	1 150
Written premiums	144 643	(6 453)	138 190
Earned premiums	(128 795)	6 400	(122 395)
Total change for the year	15 848	(53)	15 795
<b>Balance at 31 December 2022</b>	<b>74 499</b>	<b>(1 716)</b>	<b>72 783</b>
UPR at 31 December 2022	74 019	(1 716)	72 303
URR at 31 December 2022	480	-	480

\*Refer to Note 35 section Liability adequacy test.

*Notes to the Financial Statements* (All amounts in thousand euros)**b) Changes in unearned premium and unexpired risk reserves and distribution by type of insurance for the year 2022:**

	Gross amount	Reinsurers' share	Net amount
Personal accident	254	-	254
Health	3 938	-	3 938
Motor own damage	4 843	-	4 843
Marine	1	-	1
Cargo	(58)	31	(27)
Property	4 909	(26)	4 883
Credit insurance	(2)	-	(2)
General TPL	192	1	193
Guarantees	211	(63)	148
Financial risks	(25)	23	(2)
Travel accident	97	-	97
Obligatory Motor TPL	1 488	(19)	1 469
	<u>15 848</u>	<u>(53)</u>	<u>15 795</u>

**c) Changes in unearned premium and unexpired risk reserves and distribution by type of insurance for the year 2021:**

	Gross amount	Reinsurers' share	Net amount
Personal accident	134	(1)	133
Health	515	-	515
Motor own damage	63	1	64
Marine	(2)	-	(2)
Cargo	118	(31)	87
Property	4 610	(90)	4 520
Credit insurance	(17)	-	(17)
General TPL	1 095	1	1 096
Guarantees	180	(74)	106
Financial risks	(47)	1	(46)
Travel accident	129	-	129
Obligatory Motor TPL	(1 277)	(2)	(1 279)
	<u>5 501</u>	<u>(195)</u>	<u>5 306</u>

**d) Gross unearned premium and unexpired risk reserves as at end of year:**

	31.12.2022	31.12.2021
Personal accident	2 215	1 961
Health	13 383	9 445
Motor own damage	20 201	15 358
Marine	13	12
Cargo	362	420
Property	21 570	16 661
Credit insurance	5	7
General TPL	3 894	3 702
Guarantees	4 311	4 100
Financial risks	51	75
Travel accident	630	534
Obligatory Motor TPL	7 864	6 376
	<u>74 499</u>	<u>58 651</u>

*Notes to the Financial Statements* (All amounts in thousand euros)**6. OTHER TECHNICAL INCOME**

	2022	2021
Reinsurance and fronting insurance commission income (see Note 32)	570	593
Income from cancellation of policies	129	111
Other income	58	72
	<u>757</u>	<u>776</u>

**7. CLAIMS PAID**

	2022			2021		
	Gross amount	Reinsurers' share	Net amount	Gross amount	Reinsurers' share	Net amount
Personal accident	(1 735)	-	(1 735)	(1 384)	-	(1 384)
Health	(19 404)	-	(19 404)	(14 832)	-	(14 832)
Motor own damage	(23 364)	436	(22 928)	(20 283)	321	(19 962)
Marine	(5)	-	(5)	(5)	-	(5)
Cargo	(381)	24	(357)	(305)	4	(301)
Property	(12 779)	443	(12 336)	(13 837)	2 727	(11 110)
Credit insurance	(4)	-	(4)	(22)	-	(22)
General TPL	(1 451)	-	(1 451)	(1 372)	-	(1 372)
Guarantees	(961)	273	(688)	(429)	115	(314)
Financial risks	(93)	68	(25)	(64)	78	14
Travel accident	(1 169)	-	(1 169)	(766)	-	(766)
Obligatory Motor TPL	(11 425)	92	(11 333)	(10 784)	90	(10 694)
	<u>(72 771)</u>	<u>1 336</u>	<u>(71 435)</u>	<u>(64 083)</u>	<u>3 335</u>	<u>(60 748)</u>

**8. OUTSTANDING CLAIMS RESERVES****a) Movement in outstanding claims reserves:**

	2022			2021		
	Gross amount	Reinsurers' share	Net amount	Gross amount	Reinsurers' share	Net amount
<b>At beginning of year</b>						
Reported claims	31 784	(5 122)	26 662	30 862	(7 353)	23 509
Incurred, but not reported	16 016	-	16 016	16 015	-	16 015
<b>Total at beginning of year</b>	<u>47 800</u>	<u>(5 122)</u>	<u>42 678</u>	<u>46 877</u>	<u>(7 353)</u>	<u>39 524</u>
Cash paid for claims reported in prior years	(11 658)	336	(11 322)	(11 946)	2 694	(9 252)
Changes in liabilities arising from current and prior year claims	13 983	(955)	13 028	12 869	(463)	12 406
Total change in year	2 325	(619)	1 706	923	2 231	3 154
<b>Total at end of year</b>	<u>50 125</u>	<u>(5 741)</u>	<u>44 384</u>	<u>47 800</u>	<u>(5 122)</u>	<u>42 678</u>
Reported claims	34 319	(5 741)	28 578	31 784	(5 122)	26 662
Incurred, but not reported	15 806	-	15 806	16 016	-	16 016
<b>Total at end of year</b>	<u>50 125</u>	<u>(5 741)</u>	<u>44 384</u>	<u>47 800</u>	<u>(5 122)</u>	<u>42 678</u>

Due to outstanding claims reserves classification change in 2022 presenting annuity inflation reserve, previously presented under incurred, but not reported claims reserve, as part of reported, but not settled claims reserve, the split of the total outstanding claims reserves between reported claims and incurred, but not reported was restated: as at 31 December 2020: EUR 3 532 thousand; as at 31 December 2021: EUR 3 858 thousand and as at 31 December 2022: EUR 3 770 thousand. The restatement had no impact on the Statement of Comprehensive Income.

*Notes to the Financial Statements* (All amounts in thousand euros)**b) Change in outstanding claims reserves and distribution by type of insurance for the year 2022:**

	Gross amount	Reinsurers' share	Net amount
Personal accident	(58)	-	(58)
Health	337	-	337
Motor own damage	505	(93)	412
Marine	-	-	-
Cargo	293	(62)	231
Property	559	(629)	(70)
Credit insurance	(2)	-	(2)
General TPL	453	(2)	451
Guarantees	(383)	98	(285)
Financial risks	(48)	40	(8)
Travel accident	(128)	17	(111)
Obligatory Motor TPL	797	12	809
	<b>2 325</b>	<b>(619)</b>	<b>1 706</b>

**c) Change in outstanding claims reserves and distribution by type of insurance for the year 2021:**

	Gross amount	Reinsurers' share	Net amount
Personal accident	228	-	228
Health	205	-	205
Motor own damage	1 339	32	1 371
Marine	-	-	-
Cargo	217	(1)	216
Property	(2 717)	2 126	(591)
Credit insurance	(6)	-	(6)
General TPL	161	-	161
Guarantees	6	(39)	(33)
Financial risks	32	(40)	(8)
Travel accident	204	45	249
Obligatory Motor TPL	1 254	108	1 362
	<b>923</b>	<b>2 231</b>	<b>3 154</b>

**d) Gross outstanding claims reserves as at end of year:**

	31.12.2022	31.12.2021
Personal accident	433	491
Health	1 565	1 228
Motor own damage	5 810	5 305
Marine	5	5
Cargo	705	412
Property	6 907	6 348
Credit insurance	3	5
General TPL	2 734	2 281
Guarantees	2 880	3 263
Financial risks	22	70
Travel accident	291	419
Obligatory Motor TPL	28 770	27 973
	<b>50 125</b>	<b>47 800</b>

*Notes to the Financial Statements* (All amounts in thousand euros)**9. CLIENT ACQUISITION COSTS**

	<b>2022</b>	<b>2021</b>
Commissions to brokers and other intermediaries	(16 327)	(13 166)
Commissions and other agent related expense	(8 060)	(7 088)
Compulsory state social security contributions related to agents' remuneration	(1 631)	(1 410)
Change in deferred client acquisition costs	3 170	3 537
Other acquisition expenses	(22)	(114)
	<u>(22 870)</u>	<u>(18 241)</u>

**Deferred client acquisition costs**

<b>As at 31 December 2020</b>	<b>10 922</b>
Deferred client acquisition costs and administrative expenses included in client acquisition costs	27 149
Amortisation of deferred acquisition cost	(23 612)
<b>As at 31 December 2021</b>	<b>14 459</b>
Deferred client acquisition costs and administrative expenses included in client acquisition costs	31 009
Amortisation of deferred acquisition cost	(27 839)
<b>As at 31 December 2022</b>	<b>17 629</b>

Administrative expenses included in client acquisition costs and subject to deferral and subsequent amortization as deferred acquisition costs (DAC) during 2022 amounted to EUR 4 969 (2021: EUR 5 371). Refer to Note 10.

In 2022, the Company changed the approach to recognition of administrative expenses included in client acquisition costs to be more in line with wider Latvian market practice. The main change relates to the exclusion of certain types of expenses from deferral such as, among others, maintenance, security and utilities expenses related to the Company's sales branches, and training and marketing expenses, resulting in a net decrease in the recognized DAC balance as at 31 December 2022. Due to the assessed immateriality of the change, the comparatives for 2021 financial statements were not restated.

**10. ADMINISTRATIVE EXPENSES**

	<b>2022</b>	<b>2021</b>
Wages and salaries:		
- salaries to staff	(8 101)	(7 553)
- state compulsory social insurance contributions	(1 760)	(1 546)
Depreciation and amortization costs	(1 683)	(1 609)
Information technology and communication expense	(1 308)	(1 105)
Payments to Motor Insurers Bureau (OMTPL mandatory deductions)	(1 062)	(781)
Advertisement and public relations	(782)	(930)
Premises utility, maintenance and repair expense	(684)	(563)
Professional services	(532)	(231)
Payments to Financial and Capital Market Commission	(267)	(254)
Expenses for short-term leases and lease-related non-recoverable taxes	(94)	(88)
Office expenses	(70)	(66)
Transport	(31)	(31)
Administration expenses related to Loss adjustment expenses *	573	502
Other administrative costs	(859)	(715)
	<u>(16 660)</u>	<u>(14 970)</u>

\* – reclassified to and included in Loss adjustment expenses.

In accordance with the requirements of the legislation of the Republic of Latvia payments to Finance and Capital Market Commission have to be made in amount of 0.143% from gross premiums collected in Obligatory Motor Third Party Liability (OMTPL) insurance and in amount of 0.202% from gross premiums collected in other types of insurance. Payments to Foundation of Insured Interests Protection amount to 1.000% of premiums collected from individuals in voluntary types of insurance. In 2022 and in 2021, in accordance with applicable legislation, no payments have been made as the total assets of Foundation of Insured Interests Protection exceeds EUR 11 million.

*Notes to the Financial Statements (All amounts in thousand euros)*

According to the law “On Obligatory Motor Third Party Liability Insurance” and related regulations of the Cabinet of Ministers of the Republic of Latvia, the Company has to make the following mandatory deductions from Obligatory Motor Third Party Liability insurance gross premiums:

- OMTPL Guarantees Foundation fixed sum for certain type of vehicle.
- Road Traffic Accidents Foundation 2% from signed insurance premium during the accounting period.
- Motor Insurers` Bureau of Latvia – a variable sum of EUR 0.39 (2021: EUR 0.41) per contract and a fixed sum of EUR 40 thousand per year (2021: EUR 40 thousand) or EUR 3 thousand per month (2021: EUR 3 thousand).

In 2022, OMTPL mandatory deductions amounted to EUR 1 062 thousand (2021: EUR 781 thousand).

At the end of year 2022, the Company employed 349 employees (2021: 349) and 248 agents (2021: 244).

Administrative expenses include client acquisition costs amounting to EUR 4 969 thousand (2021: EUR 5 371 thousand) that were included in the calculation of deferred acquisition costs. Such administrative expenses include fixed and variable costs that are related with acquiring new clients and signing policies. Refer to Note 9.

The remuneration paid to the commercial company of certified auditors KPMG Baltics SIA for the audit of the financial statements is included in the administrative expenses, and for 2022 amounts to the following: audit of annual financial statements, incl. VAT: EUR 52 thousand (2021: EUR 44 thousand).

**Distribution of administrative expense by type of insurance, based on management allocation, is as follows:**

	<b>2022</b>	<b>2021</b>
Personal accident	(510)	(436)
Health	(3 180)	(2 778)
Motor own damage	(4 156)	(4 123)
Marine	(3)	(3)
Cargo	(157)	(122)
Property	(3 535)	(3 015)
Credit insurance	(2)	(3)
General TPL	(668)	(574)
Guarantees	(275)	(236)
Financial risks	(7)	(14)
Travel accident	(573)	(363)
Obligatory Motor TPL	(3 594)	(3 303)
	<b>(16 660)</b>	<b>(14 970)</b>

For a description of the basis of management allocation, see Note 2.3 e) and Note 2.12).

**11. INTEREST INCOME**

	<b>2022</b>	<b>2021</b>
From financial investments at fair value through other comprehensive income		
Government debt securities	1 007	769
Corporate debt securities	269	139
	<b>1 276</b>	<b>908</b>

## ANNUAL REPORT OF AAS BALTA FOR 2022

### *Notes to the Financial Statements* (All amounts in thousand euros)

12. NET PROFIT / (LOSS) ON FINANCIAL ASSETS	2022	2021
Financial assets at FVOCI		
Government debt securities	1	(7)
Corporate debt securities	(6)	(8)
Financial assets at FVTPL		
Investment funds	(175)	18
	<u>(180)</u>	<u>3</u>
	<b>2022</b>	<b>2021</b>
Realised gains / (losses):		
Corporate debt securities	-	(6)
Investment funds	-	(16)
Unrealised gains / (losses):		
Investment funds	(175)	34
Changes in expected credit losses, net	(5)	(9)
	<u>(180)</u>	<u>3</u>
13. OTHER FINANCE EXPENSES	2022	2021
Interest expenses for lease liabilities	(22)	(25)
Losses from foreign currency fluctuations, net	(6)	(7)
	<u>(28)</u>	<u>(32)</u>
14. OTHER INCOME	2022	2021
Disposal of property, plant, equipment	16	-
Income from rent	11	27
Income from recalculation of VAT	-	8
Released payables from prior years	1	5
Other income	1	10
	<u>29</u>	<u>50</u>
15. OTHER EXPENSES	2022	2021
Disposal of property, plant, equipment and write-off of intangible assets, net	(263)	(311)
Released receivables allowances from prior years and changes in allowances for overdue debts, net	(98)	156
Expenses from recalculation of VAT	(5)	-
Other expenses	(32)	(8)
	<u>(398)</u>	<u>(163)</u>



*Notes to the Financial Statements (All amounts in thousand euros)*

## 16. INTANGIBLE ASSETS

	Software	Intangible assets development costs	Total
<b>As at 31 December 2020</b>			
Historical cost	13 946	90	14 036
Accumulated amortization	(11 723)	-	(11 723)
<b>Net book amount</b>	<b>2 223</b>	<b>90</b>	<b>2 313</b>
<b>In 2021</b>			
Additions arising from internal development	576	775	1 351
Additions arising from external development	16	28	44
Reclassified	625	(625)	-
Written-off	(4 943)*	-	(4 943)
Amortization for intangible assets written off	4 638*	-	4 638
Amortization charge	(831)	-	(831)
<b>Closing net book amount</b>	<b>2 304</b>	<b>268</b>	<b>2 572</b>
<b>As at 31 December 2021</b>			
Historical cost	10 220	268	10 488
Accumulated amortization	(7 916)	-	(7 916)
<b>Net book amount</b>	<b>2 304</b>	<b>268</b>	<b>2 572</b>
<b>In 2022</b>			
Additions arising from internal development	499	894	1 393
Additions arising from external development	2	117	119
Reclassified	932	(932)	-
Written-off	(1 494)*	-	(1 494)
Amortization for intangible assets written off	1 235*	-	1 235
Amortization charge	(886)	-	(886)
<b>Closing net book amount</b>	<b>2 592</b>	<b>347</b>	<b>2 939</b>
<b>As at 31 December 2021</b>			
Historical cost	10 159	347	10 506
Accumulated amortization	(7 567)	-	(7 567)
<b>Net book amount</b>	<b>2 592</b>	<b>347</b>	<b>2 939</b>

\*The analysis of the continued use of intangible assets is performed once a year by performing an inventory process. In 2021, intangible assets that no longer provide financial benefits to the Company were identified and written-off. Those include customizations for projects and partnerships that have finished in 2021; old system development for products that are no longer actual or are replaced with newer versions in 2021; intangible assets with very small acquisition cost that require non-proportional managing time and are below the reassessed capitalization threshold. Also in 2022, intangible assets that no longer provide financial benefits to the Company were identified and written-off. Those include old system development for products that are no longer actual or are replaced with newer versions in 2022; intangible assets with very small acquisition cost that require non-proportional managing time and are below the reassessed capitalization threshold; and a small number of assets that were capitalized due to process inefficiencies in 2022.

## ANNUAL REPORT OF AAS BALTA FOR 2022

### *Notes to the Financial Statements* (All amounts in thousand euros)

#### 17. PROPERTY AND EQUIPMENT

	Land and buildings	Leasehold improvements	Right-of-use assets	Transport vehicles	Computers	Office equipment	Total
<b>As at 31 December 2020</b>							
Cost	6 113	544	1 390	167	1 582	889	10 685
Accumulated depreciation	(1 894)	(292)	(403)	(134)	(899)	(664)	(4 286)
Accumulated impairment	(1 998)	-	-	-	-	-	(1 998)
<b>Net book amount</b>	<b>2 221</b>	<b>252</b>	<b>987</b>	<b>33</b>	<b>683</b>	<b>225</b>	<b>4 401</b>
<b>In 2021</b>							
Additions	116	135	4	6	97	132	490
Disposals	-	(19)	(45)	(6)	(192)	(8)	(270)
Depreciation charge	(101)	(78)	(216)	(22)	(272)	(89)	(778)
Depreciation on disposed assets	-	19	22	1	192	8	242
Additions due to remeasurement of lease liabilities	-	-	157	-	-	-	157
Closing net book amount	2 236	309	909	12	508	268	4 242
<b>As at 31 December 2021</b>							
Cost	6 229	660	1 506	167	1 487	1 013	11 062
Accumulated depreciation	(1 995)	(351)	(597)	(155)	(979)	(745)	(4 822)
Accumulated impairment	(1 998)	-	-	-	-	-	(1 998)
<b>Net book amount</b>	<b>2 236</b>	<b>309</b>	<b>909</b>	<b>12</b>	<b>508</b>	<b>268</b>	<b>4 242</b>
<b>In 2022</b>							
Additions	126	102	25	-	134	53	440
Disposals	-	(24)	(23)	(24)	(13)	(32)	(116)
Depreciation charge	(118)	(106)	(222)	(11)	(243)	(97)	(797)
Depreciation on disposed assets	-	24	15	23	13	32	107
Additions due to remeasurement of lease liabilities	-	-	160	-	-	-	160
Closing net book amount	2 244	305	864	-	399	224	4 036
<b>As at 31 December 2022</b>							
Cost	6 355	738	1 668	143	1 608	1 034	11 546
Accumulated depreciation	(2 113)	(433)	(804)	(143)	(1 209)	(810)	(5 512)
Accumulated impairment	(1 998)	-	-	-	-	-	(1 998)
<b>Net book amount</b>	<b>2 244</b>	<b>305</b>	<b>864</b>	<b>-</b>	<b>399</b>	<b>224</b>	<b>4 036</b>

All land and buildings, and other property and equipment are used in the operating activities of the Company. Right-of-use assets include leases of premises.

#### 18. FINANCIAL INVESTMENTS AT FAIR VALUE THROUGH PROFIT OR LOSS

	31.12.2022 Fair value	31.12.2021 Fair value
Investment funds	2 667	2 846
	<b>2 667</b>	<b>2 846</b>

The split between current and non-current financial investments at fair value through profit or loss is included in Note 36. Financial investments at fair value through profit or loss in total EUR 2.67 million (2021: EUR 2.85 million) are in Level 1 fair value hierarchy in accordance with IFRS 13 definitions.

*Notes to the Financial Statements (All amounts in thousand euros)*

**19. FINANCIAL INVESTMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME**

	<b>31.12.2022</b>	<b>31.12.2021</b>
	<b>Fair value</b>	<b>Fair value</b>
Lithuanian government debt securities	31 120	39 101
Latvian government debt securities	26 036	27 111
Polish government debt securities	15 645	13 863
Spanish government debt securities	8 993	-
French government debt securities	6 970	-
Romanian government debt securities	5 508	6 207
Italian government debt securities	5 503	5 253
Indonesian government debt securities	4 077	-
Hungarian government debt securities	4 044	5 769
Bulgarian government debt securities	4 044	5 374
Israeli government debt securities	2 556	-
Croatian government debt securities	1 650	5 100
Mexican government debt securities	1 255	1 495
Philippines government debt securities	1 250	1 494
Peruvian government debt securities	1 231	1 549
Moroccan government debt securities	1 204	1 475
Serbian government debt securities	1 187	1 463
Austrian government debt securities	745	-
Corporate debt securities	15 204	8 769
	<b>138 222</b>	<b>124 023</b>

The split between current and non-current financial investments at fair value through other comprehensive income is included in Note 36. Financial investments at fair value through other comprehensive income in total EUR 66.3 million (2021: EUR 90.3 million) are in Level 1 fair value hierarchy and EUR 71.9 million (2021: EUR 33.7 million) are in Level 2 fair value hierarchy in accordance with IFRS 13 definitions.

As at 31 December 2021, debt securities in the amount of EURs 33 million were reclassified from Level 2 to Level 1 due to an increased market activity and availability of quoted market prices for these securities. As at 31 December 2022, debt securities in the amount of EUR 25.6 million were reclassified from Level 1 to Level 2 fair value hierarchy due to a more limited market activity and availability of quoted market prices for these securities and EUR 0.7 million were reclassified from Level 2 to Level 1 due to an increased market activity and availability of quoted market prices for these securities.

No other reclassifications of financial investments between the levels of fair value hierarchy have taken place in 2022 or 2021.

As at 31 December 2022 and 31 December 2021, all financial investments at fair value through other comprehensive income are assessed as Stage 1 in line with IFRS 9 requirements.

The movement of fair value reserve – debt instruments at FVOCI in respect of financial investments at fair value through other comprehensive income:

<b>As at 31 December 2020</b>	<b>2 580</b>
Increase in fair value reserve	17
Decrease in fair value reserve	(1 759)
Reclassified to profit or loss on derecognition of debt securities	6
<b>As at 31 December 2021</b>	<b>844</b>
Increase in fair value reserve	188
Decrease in fair value reserve	(12 038)
Reclassified to profit or loss on derecognition of debt securities	-
<b>As at 31 December 2022</b>	<b>(11 006)</b>

## ANNUAL REPORT OF AAS BALTA FOR 2022

### *Notes to the Financial Statements (All amounts in thousand euros)*

#### 20. RECEIVABLES FROM DIRECT INSURANCE OPERATIONS

	31.12.2022	31.12.2021
Gross receivables from direct insurance operations	26 736	19 985
Doubtful debt allowances for receivables from direct insurance operations	(102)	(27)
	<u>26 634</u>	<u>19 958</u>

The ageing of receivables from direct insurance operations at the reporting date was as follows:

	Gross 31.12.2022	Allowances 31.12.2022	Net 31.12.2022	Gross 31.12.2021	Allowances 31.12.2021	Net 31.12.2021
Not past due	26 377	-	26 377	19 731	-	19 731
Past due 0-30 days	254	-	254	225	(1)	224
Past due 31-60 days	6	(3)	3	5	(2)	3
More than 60 days	99	(99)	-	24	(24)	-
	<u>26 736</u>	<u>(102)</u>	<u>26 634</u>	<u>19 985</u>	<u>(27)</u>	<u>19 958</u>

The management believes that the amounts that are not past due and past due by no more than 60 days are still collectible in full, based on historic payment behaviour and analysis of customer credit risk, and impairment allowance for expected credit loss is not recognized due to being considered as immaterial.

The movement in the allowance for impairment in respect of receivables from direct insurance operations during the year was as follows:

<b>As at 31 December 2020</b>	<u>223</u>
Additional allowances	14
Written-off debts	(10)
Recovered debts	(200)
<b>As at 31 December 2021</b>	<u>27</u>
Additional allowances	88
Written-off debts	(5)
Recovered debts	(8)
<b>As at 31 December 2022</b>	<u>102</u>

#### 21. REINSURANCE RECEIVABLES

	31.12.2022	31.12.2021
Gross receivables from reinsurance operations	324	113
Doubtful debt allowances for receivables from reinsurance operations	-	-
	<u>324</u>	<u>113</u>

The management believes that receivables from reinsurance operations are collectible in full, based on historic payment behaviour and analysis of reinsurers' credit risk, and impairment allowance for expected credit loss is not recognized due to being considered as immaterial.

#### 22. OTHER ACCRUED INCOME AND DEFERRED EXPENSES

	31.12.2022	31.12.2021
Prepayments for software maintenance	370	461
Claims prevention expenses	323	305
Reinsurance prepayments	76	85
Prepayments for rent	25	27
Other deferred expenses	24	17
Insurance payments	8	4
	<u>826</u>	<u>899</u>

*Notes to the Financial Statements* (All amounts in thousand euros)**23. OTHER RECEIVABLES**

	31.12.2022	31.12.2021
<b>Financial other receivables</b>		
Receivables for subrogation transactions*	766	501
Impairment of overdue subrogation settlements	(124)	(143)
Receivables from other insurance companies	167	54
Other receivables	30	214
Impairment of other overdue receivables	(11)	(132)
Receivables from the Motor Insurers' Bureau of Latvia	17	11
Receivables for claims regulation	7	7
Receivables from agents	5	3
<b>Total Financial other receivables</b>	<b>857</b>	<b>515</b>

Other receivables are due within 12 months from the Statement of Financial Position date and carry no interest.

\* Receivables for subrogation transactions include receivables that are overdue as at the reporting date, while not assessed as impaired by the Company. The total amount of such receivables as at 31 December 2022 amounts to EUR 73 thousand (31.12.2021: EUR 79 thousand)

The movement in the allowance for impairment in respect of other receivables during the year was as follows:

<b>As at 31 December 2020</b>	<b>302</b>
Additional allowances	35
Recovered debts	(62)
<b>As at 31 December 2021</b>	<b>275</b>
Additional allowances	21
Recovered debts	(40)
Written-off debts	(121)
<b>As at 31 December 2022</b>	<b>135</b>

**24. CASH AND CASH EQUIVALENTS**

	31.12.2022	31.12.2021
Cash in current accounts	7 345	11 458
	<b>7 345</b>	<b>11 458</b>

The management believes that Cash in current accounts is collectible in full, based on historic payment behaviour and analysis of corresponding credit institutions' credit risk, and impairment allowance for expected credit loss is not recognized due to being considered as immaterial.

**25. SHARE CAPITAL AND RESERVES****a) Issued and fully paid share capital**

The total authorised number of ordinary shares is 4 728 064 (31.12.2021: 4 728 064). The nominal value of one share as at 31.12.2022 is EUR 1.4 (31.12.2021: EUR 1.4). All issued shares are fully paid. The share capital of the Company as at 31 December 2022 is EUR 6 619 290 (31.12.2021: EUR 6 619 290).

The Company's shares are not listed.

The holders of ordinary shares are entitled to receive dividends as declared and are entitled to one vote per share at meetings of the Company and to participate in Company's residual assets.

**b) The largest shareholder**

As at 31.12.2022, the largest shareholder of the Company with 4 728 064 or 100% shares (31.12.2021: 4 728 063 shares or 99.99%) is POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A., a joint-stock company.

**c) Share premium**

During the increase of share capital in the previous years, according to the share issue rules a share premium was set in addition to the nominal value of the shares. Share premium is available to shareholders, and there are no restrictions on share premium.

*Notes to the Financial Statements (All amounts in thousand euros)***d) Reserve capital and other reserves**

The reserves have been created by transferring profit from retained earnings to these reserves during the previous years in accordance with the applicable past Latvian legislation requirements and shareholders' decisions.

These reserves are available to shareholders, and there are no restrictions on those reserves.

**e) Fair value reserve – debt instruments at FVOCI**

The fair value reserve comprises the cumulative net change in fair value of debt securities at FVOCI. This amount is adjusted by the amount of loss allowance. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI and accumulated in fair value reserve is reclassified from equity to profit or loss. The fair value reserve cannot be distributed to shareholders.

**26. TAXES AND THE STATE COMPULSORY SOCIAL INSURANCE CONTRIBUTIONS**

	31.12.2022	31.12.2021
Compulsory state social security contributions and solidarity tax	483	409
Personal income tax	254	218
Value added tax	97	73
<b>Liabilities</b>	<b>834</b>	<b>700</b>

During the reporting year, the following tax payments were made:

	2022	2021
Compulsory state social security contributions and solidarity tax	5 696	5 175
Personal income tax	3 180	2 806
Value added tax	771	596
Property tax	32	32
Business risk state duty	3	3
	<b>9 682</b>	<b>8 612</b>

**27. ACCRUED EXPENSES AND DEFERRED INCOME**

	31.12.2022	31.12.2021
<b>Financial accrued expenses</b>		
Accruals for personnel bonuses	2 351	2 382
Accruals for unused employee vacations	852	1 046
Accruals for intermediary commissions	298	205
Accruals for rent and utilities services	35	24
Accruals for audit expenses	26	23
Accruals for transport expenses	13	10
Accruals for consulting services	5	9
Accruals for other expenses	596	472
<b>Total financial accrued expenses</b>	<b>4 176</b>	<b>4 171</b>
<b>Non-financial accrued expenses and deferred income</b>		
Unearned reinsurance commission	506	484
<b>Total non-financial accrued expenses and deferred income</b>	<b>506</b>	<b>484</b>
	<b>4 682</b>	<b>4 655</b>

*Notes to the Financial Statements* (All amounts in thousand euros)

	Accruals for personnel bonuses	Other accrued expenses and deferred income	Total
<b>As at 31 December 2021</b>	<b>2 382</b>	<b>2 273</b>	<b>4 655</b>
Additions	2 082	3 181	5 263
Used	(2 000)	(2 996)	(4 996)
Reversed	(113)	(127)	(240)
<b>As at 31 December 2022</b>	<b>2 351</b>	<b>2 331</b>	<b>4 682</b>
<b>Long-term part</b>	<b>296</b>	<b>387</b>	<b>683</b>
<b>Short-term part</b>	<b>2 055</b>	<b>1 944</b>	<b>3 999</b>
	Accruals for personnel bonuses	Other accrued expenses and deferred income	Total
<b>As at 31 December 2020</b>	<b>2 146</b>	<b>2 369</b>	<b>4 515</b>
Additions	2 064	2 620	4 684
Used	(1 675)	(2 469)	(4 144)
Reversed	(153)	(247)	(400)
<b>As at 31 December 2021</b>	<b>2 382</b>	<b>2 273</b>	<b>4 655</b>
<b>Long-term part</b>	<b>323</b>	<b>371</b>	<b>694</b>
<b>Short-term part</b>	<b>2 059</b>	<b>1 902</b>	<b>3 961</b>

**28. OTHER CREDITORS**

	31.12.2022	31.12.2021
<b>Financial other creditors</b>		
Commission payables	237	188
Due to personnel	826	751
Payables to related parties	6	-
Other liabilities	110	152
<b>Total financial other creditors</b>	<b>1 179</b>	<b>1 091</b>
<b>Non-financial other creditors</b>		
Due to the Motor Insurers' Bureau of Latvia	165	118
Due to the Financial and Capital Market Commission	71	66
<b>Total non-financial other creditors</b>	<b>236</b>	<b>184</b>
	<b>1 415</b>	<b>1 275</b>
<b>Long-term part</b>	-	-
<b>Short-term part</b>	<b>1 415</b>	<b>1 275</b>

*Notes to the Financial Statements* (All amounts in thousand euros)**29. LEASE LIABILITIES**

	Note	Lease liabilities
<b>As at 1 January 2022</b>		<b>940</b>
<b>Changes from financing cash flows</b>		
Payment of lease liabilities		(218)
<b>Total changes from financing cash flows</b>		<b>(218)</b>
<b>Liability-related other changes</b>		
New leases	17	25
Disposals		(10)
Additions due to remeasurement of lease liabilities	17	160
Interest accrued		22
Interest paid		(22)
<b>Total liability-related other changes</b>		<b>175</b>
<b>As at 31 December 2022</b>		<b>897</b>
<b>As at 1 January 2021</b>		<b>1 013</b>
<b>Changes from financing cash flows</b>		
Payment of lease liabilities		(211)
<b>Total changes from financing cash flows</b>		<b>(211)</b>
<b>Liability-related other changes</b>		
New leases	17	4
Disposals		(23)
Lease modifications	17	157
Interest accrued		25
Interest paid		(25)
<b>Total liability-related other changes</b>		<b>138</b>
<b>As at 31 December 2021</b>		<b>940</b>

The weighted average incremental borrowing rate applied to lease liabilities amounted to 3.87% (as at 31 December 2021: 2.65%).

Expenses relating to short-term and low value leases recognized in profit and loss in 2022 amounted to EUR 8 thousand (as at 31 December 2021 EUR 7 thousand) (including VAT).

The maturity profile and undiscounted cash flows of lease liabilities are disclosed in Note 36.2.

**30. DIVIDENDS PER SHARE**

In accordance with the Company's Dividend policy, the Supervisory Board and the Management Board of BALTA recommend to the Shareholders to distribute as dividend up to EUR 5.01 million or up to EUR 1.06 per share, and the remainder of 2022 net profit to be transferred to Company's Retained earnings. According to the legislation of Latvia, the estimated corporate income tax liability for the distribution of the above dividend would amount to EUR 0.81 million.

If all of the Company's Retained earnings as at 31 December 2022 were distributed as dividends, the estimated corporate income tax liability would amount to EUR 14.02 million.

In 2022, the following dividends were declared and paid to the Shareholders of the Company: declared EUR 0 (2021: EUR 11.73 million or EUR 2.48 per 1 share); paid: EUR 0 (2021: EUR 11.73 million). The amount of unpaid dividends as at 31 December 2022 amounted to EUR 0 million (31.12.2021: EUR 0 million).

**31. MANDATORY PAYMENTS**

Types of mandatory payments made during the reporting year:

	2022	2021
Motor Insurers' Bureau of Latvia	1 015	792
Financial and Capital Market Commission	262	261
	<b>1 277</b>	<b>1 053</b>



*Notes to the Financial Statements (All amounts in thousand euros)***32. RESULT OF CEDED REINSURANCE**

	<b>2022</b>	<b>2021</b>
Reinsurers' share in written premiums (see Note 4)	(6 453)	(5 536)
Reinsurers' share in changes in unearned premium reserves (see Note 5)	53	195
Reinsurers' share in claims paid (see Note 7)	1 336	3 335
Reinsurers' share in changes in outstanding claims reserves (see Note 8)	619	(2 231)
Reinsurance and fronting insurance commission income (see Note 6)	570	593
<b>Net result of ceded reinsurance activities:</b>	<b>(3 875)</b>	<b>(3 644)</b>

**33. TRANSACTIONS AND PAYMENTS TO RELATED PARTIES**

Related parties represent both legal entities and private individuals related to the Company in accordance with the following rules:

- a) A person or a close member of that person's family is related to a Company if that person:
  - i) has control or joint control over the Company;
  - ii) has significant influence over the Company; or
  - iii) is a member of the key management personnel of the Company or of a parent of the Company.
- b) An entity is related to a Company if any of the following conditions applies:
  - i) The entity and the Company are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
  - ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
  - iii) Both entities are joint ventures of the same third party.
  - iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
  - v) The entity is a post-employment benefit plan for the benefit of employees of either the Company or an entity related to the Company. If the Company is itself such a plan, the sponsoring employers are also related to the Company.
  - vi) The entity is controlled, or jointly controlled by a person identified in (a).
  - vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
  - viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the reporting entity or to the parent of the reporting entity.

The parent company of the Company is POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A. (Poland).

Lietuvos Draudimas AB is a subsidiary of POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A.

Lietuvos Draudimas AB Estonia branch is a branch of Lietuvos Draudimas AB that is a subsidiary of POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A.

PZU Lietuva Gyuybes Draudimas UAB is a subsidiary of POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A.

PZU Centrum Operaciji SA is a subsidiary of POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A.

Towarzystwo Funduszy Inwestycyjnych PZU S.A. is a subsidiary of POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A.

**During the reporting year, the following transactions were carried out with related parties:**

**a) Transactions with related parties**Reinsurance and fronting insurance

	<b>2022</b>	<b>2021</b>
<b>POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A. (PZU):</b>		
Reinsurance premiums ceded	(5 127)	(4 341)
Change in reinsurers' share in unearned premium reserves	109	160
Reinsurers' share in claims paid	662	2 804
Change in reinsurers' share in outstanding claims reserves	549	(2 223)
Reinsurance commissions	466	518
Change in deferred reinsurance commissions	(25)	(33)
	<b>(3 366)</b>	<b>(3 115)</b>

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### *Notes to the Financial Statements* (All amounts in thousand euros)

	2022	2021
<b>Lietuvos Draudimas AB:</b>		
Fronting insurance premiums	(40)	(243)
Commissions from insurance policies fronting	2	13
Fronting insurance claims	148	152
Change in fronting insurance unearned premium reserves	(47)	3
Change in fronting insurance deferred client acquisition costs	2	-
Change in fronting insurance outstanding claims reserves	(96)	77
	<u>(31)</u>	<u>2</u>
<i>Other transactions</i>		
	2022	2021
<b>Lietuvos Draudimas AB:</b>		
Investment portfolio management services	(60)	(52)
Other services	(54)	(26)
Indemnity costs, claim handling fee and subrogations	(223)	(151)
Indemnity costs, claim handling fee and subrogations	55	34
	<u>(282)</u>	<u>(195)</u>
	2022	2021
<b>POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A. (PZU):</b>		
Indemnity costs, claim handling fee and subrogations	(260)	(88)
Indemnity costs, claim handling fee and subrogations	42	45
	<u>(218)</u>	<u>(43)</u>
	2022	2021
<b>Lietuvos Draudimas AB Estonia branch:</b>		
Indemnity costs, claim handling fee and subrogations	11	4
	<u>11</u>	<u>4</u>
	2022	2021
<b>PZU Lietuva Gyvybes Draudimas UAB:</b>		
Other services	(5)	(5)
	<u>(5)</u>	<u>(5)</u>
	2022	2021
<b>PZU Centrum Operacji S.A.:</b>		
Other services	(29)	(10)
	<u>(29)</u>	<u>(10)</u>
	2022	2021
<b>Towarzystwo Funduszy Inwestycyjnych PZU S.A.:</b>		
Investment portfolio management services	(95)	(8)
	<u>(95)</u>	<u>(8)</u>
<b>Balances with related parties</b>		
There are the following outstanding balances with related parties as at the reporting date:		
	31.12.2022	31.12.2021
<b>POWSZECHNY ZAKŁAD UBEZPIECZEŃ S.A. (PZU):</b>		
Reinsurance payables	(1 592)	(879)
Unearned reinsurance commissions	(495)	(470)
<b>Total payables</b>	<u>(2 087)</u>	<u>(1 349)</u>
Other receivables	45	43
Reinsurer's share in outstanding claims reserves	4 321	3 772
Reinsurer's share in unearned premium reserves	1 598	1 489
Reinsurance receivables	194	11
Other (prepayments)	7	6
<b>Total receivables</b>	<u>6 165</u>	<u>5 321</u>
	<b>4 078</b>	<b>3 972</b>

*Notes to the Financial Statements (All amounts in thousand euros)*

	31.12.2022	31.12.2021
<b>Lietuvos Draudimas AB:</b>		
Other payables	(6)	-
Unearned fronting insurance commissions	(1)	(3)
Fronting insurance payables	(12)	(78)
<b>Total payables</b>	<b>(19)</b>	<b>(81)</b>
Fronting insurance reinsurer's share in outstanding claims reserves	8	104
Fronting insurance reinsurer's share in unearned premium reserves	17	64
Fronting insurance receivables	1	17
Other receivables	12	9
<b>Total receivables</b>	<b>38</b>	<b>194</b>
	<b>19</b>	<b>113</b>
	<b>31.12.2022</b>	<b>31.12.2021</b>
<b>Lietuvos Draudimas AB Estonia branch:</b>		
Other receivables	3	-
	<b>3</b>	<b>-</b>
Total payables	(2 106)	(1 430)
Total receivables	6 206	5 515
<b>Net receivables</b>	<b>4 100</b>	<b>4 085</b>

**b) Management remuneration**

In 2022, the Company calculated remuneration to the Management Board in the amount of EUR 1 164 thousand and compulsory state social security contributions EUR 235 thousand (2021: remuneration EUR 1 089 thousand and compulsory state social security contributions EUR 223 thousand) and to the Supervisory Board in the amount of EUR 0 thousand (2021: EUR 0 thousand).

**34. CONTINGENT LIABILITIES AND COMMITMENTS****a) General claims**

In the normal course of business, the Company constantly receives requests for claim payments. Such claims have been reviewed by the Company's management who is of the opinion that no material unprovided losses will be incurred.

**b) Litigation**

The Company, like other insurers, is subject to litigation in the normal course of its business. As at 31 December 2022 there were 21 (31.12.2021: 19) pending cases of litigation versus the Company for a total of EUR 2 868 thousand (31.12.2021: EUR 1 170 thousand). The management is of the opinion that no material unrecognized losses will be incurred.

**c) Capital commitments**

The Company does not have any capital commitments as at 31 December 2022 (31.12.2021: none).

**d) Tax contingencies**

The local tax authorities have the power to examine the tax position of the Company for the previous 3 years (5 years for transfer pricing). The Company's management believes that the outcome of tax authority's examination would not result in a material impact on the Company's results and operations or its financial position. The Company's management is not aware of any actual or threatened litigation related to tax matters.

**35. INSURANCE RISK MANAGEMENT**

The Company issues contracts that transfer insurance risk. This section summarises these risks and the way the Company manages them.

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is random and therefore unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Company faces under its insurance contracts is that the actual claims payments exceed the carrying amount of the insurance premiums. This could occur because the frequency or severity of claims is greater than estimated. Insurance events are random and the actual number and amount of claims will vary from year to year from the level established using statistical techniques.

### *Notes to the Financial Statements (All amounts in thousand euros)*

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Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected by a change in any subset of the portfolio. The Company has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

The frequency and severity of claims can be affected by several factors. The most significant are the increasing level of awards for the damage suffered, and the increase in the number of claim cases. Estimated inflation is also a significant factor due to increased increment rate of inflation.

The Company manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling.

The underwriting strategy attempts to ensure that the written risks are well diversified in terms of type and amount of risk, industry and geography.

#### Types of insurance contracts

##### *Motor third party liability insurance*

It is a compulsory insurance type, whose policy conditions and indemnification rules are prescribed by the Motor Third Party Liability Insurance Act and other related legislation. Insurance premiums for motor third party liability are determined individually for each customer based on both customer as well as vehicle based risk criteria. In Latvia, a unified criterion for evaluating the road traffic accident history of a particular vehicle owner – the bonus malus system – is also available.

Most of motor third party liability insurance indemnities are made up of indemnities for property damage and personal injuries mostly medical treatment costs and temporary incapacity for work benefits. However, long-term indemnities may also be possible, such as pensions and permanent incapacity for work benefits which may be paid out over decades.

##### *Accident insurance*

The accident insurance is a money compensation for the death, permanent incapacity for work or trauma arising from an accident. Also refund of costs for medical treatment as well as medical expenses, caused by injury. In addition it is possible to get daily allowances for time spend in hospital and having medical treatment. The insurance amounts are set out on the insurance policy. Typical losses are indemnified as lump sums.

Death events rarely occur on the basis of accident insurance contracts.

##### *Travel insurance*

The travel insurance indemnifies for the medical treatment costs incurred during a trip if such costs are caused by an illness or an accident started during the trip. It is also possible to insure a baggage, to purchase insurance against trip cancellations, travel interruptions and delays as well as General Third Party Liability (GTPL) or personal accident coverage. The indemnity limit for the medical treatment and repatriation costs of passenger is limited to 120 thousand euros. A larger risk is related to potential natural disasters in holiday areas or transport crashes, where the number of injured is large.

Typical losses are indemnified as lump sums. The amount of an indemnity depends on the location of the loss occurrence and the number of claims depends on the season.

##### *Casco insurance*

The insurance indemnifies for losses which arise from damage to the vehicle, destruction, theft or robbery of it. Several additional insurance covers may also be purchased which are related to insured vehicle. Insurance premiums are determined individually for each customer based on both customer as well as vehicle based risk criteria. Product package can contain several additional insurance covers – road assistance and replacement car, for instance. More than two thirds of losses by amount accumulate from the damage to vehicles sustained in road traffic accidents.

### *Notes to the Financial Statements* (All amounts in thousand euros)

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#### *Property insurance, business interruption insurance and building risks insurance*

Property insurance covers losses arisen because of fire, weather, leakage of liquid or steam, explosion, malicious acts by third parties (robbery, burglary) or collision. There is a possibility for individuals (private persons) to insure their possessions (property) and civil third party liability additionally to private property insurance.

Business interruption insurance covers lost business profits and fixed costs incurred, which arise from the realisation of any risk covered by property insurance of a company.

The largest losses arise from fire risks, which in turn give rise to indemnification for business interruptions. The loss is particularly large if the property (buildings and structures with movables in them) insured to a full extent is destroyed and this leads to a business interruption indemnity until the production object is again put in operation.

The most frequently realised risks for private property include leakage of liquid or steam, fire and weather losses (storm, snowing and flood). The largest losses usually are because of fire.

#### *General liability insurance*

This insurance provides coverage for bodily injury and property damage caused to a third party by an insured person, due to its activity or inactivity. In respect of property damages only direct losses are covered, but in respect of bodily injuries direct as well as consequential losses are covered, such as unearned income because of temporary or permanent inability and allowances for dependents. Upon the assessment/ selection of liability insurance risks, it is particularly important to take into account the specifics of customer's commercial activity and customer's turnover.

#### *Health*

The health insurance product is offered to companies who purchase health insurance for their employees. The risk covers health insurance indemnities like expenses for doctor visits, hospital expenses, medicaments.

While due to the type of a mass product and a large number of small indemnities along with proper management the risk from this product is assessed as small, the risk can increase under certain circumstances, such as, among others, high inflation of medical services costs and changing behaviour of customers visiting medical institutions.

#### Concentration by industry

The concentration of insurance risks by industry does not exceed 20% for an industry, therefore the management is of the opinion that the risk concentration is within the acceptable level.

#### Reinsurance contract assets

The benefits to which the Company is entitled under its reinsurance contracts held are recognised as reinsurance assets.

These assets consist of short-term balances due from reinsurers as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense over the term of the related reinsurance coverage.

The Company assesses its reinsurance assets for impairment on a regular basis. If there is objective evidence that the reinsurance asset is impaired, the Company reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the income statement.

#### Sensitivity to insurance risk

Based on the fact that the Company provides non-life insurance, only the accounting estimates and assumptions for claims reserves for incurred but not reported claims, as disclosed in Note 3, are assessed by the Company to have a material effect on the timing and uncertainty of the insurer's future cash flows.

The Company performs sensitivity testing of IBNR claims reserves by detailed analysis of the results calculated by using several statistical methods to ensure that the currently used method gives the best estimate for IBNR claims reserves to be recognized.

*Notes to the Financial Statements* (All amounts in thousand euros)

Sensitivity analysis for claims provisions at 31.12.2022:

	<b>Impact if loss ratio 5 percent points higher than used in IBNR estimates</b>	<b>Impact if loss ratio 5 percent points lower than used in IBNR estimates</b>	<b>Impact if claims handling expenses 5% higher than used in reserve estimates</b>	<b>Impact if claims handling expenses 5% lower than used in reserve estimates</b>
Obligatory Motor TPL	669	(669)	27	(27)
Property	38	(38)	10	(10)
Motor own damage	25	(25)	20	(20)
General TPL	54	(54)	3	(3)
Health	97	(97)	2	(2)
Guarantees	415	(317)	3	(3)

Sensitivity analysis for claims provisions at 31.12.2021:

	<b>Impact if loss ratio 5 percent points higher than used in IBNR estimates</b>	<b>Impact if loss ratio 5 percent points lower than used in IBNR estimates</b>	<b>Impact if claims handling expenses 5% higher than used in reserve estimates</b>	<b>Impact if claims handling expenses 5% lower than used in reserve estimates</b>
Obligatory Motor TPL	638	(638)	28	(28)
Property	36	(36)	11	(11)
Motor own damage	24	(24)	17	(17)
General TPL	85	(85)	5	(5)
Health	73	(73)	2	(2)
Guarantees	359	(313)	3	(3)

Sensitivity testing is also performed to long-term claims indexation assumption that incorporates, among other items, future inflation in claims amounts and discounting. Due to the observed increase in inflation and discount rates in 2022, the possible variation of actual results has increased compared to 2021, and, thus, sensitivity analysis for long-term claims provisions is prepared considering the impact of indexation assumption change by 1 p.p.:

	<b>As at 31.12.2022</b>		<b>As at 31.12.2021</b>	
	<b>Impact if assumption is 1 percent points higher than used in provisions</b>	<b>Impact if assumption is 1 percent points lower than used in provisions</b>	<b>Impact if assumption is 1 percent points higher than used in provisions</b>	<b>Impact if assumption is 1 percent points lower than used in provisions</b>
Obligatory Motor TPL	1 625	(1 251)	1 647	(1 261)

*Notes to the Financial Statements* (All amounts in thousand euros)Concentration by territory

Insurance contracts (policies) are mainly issued to clients residing in Latvia. The most insured risk territorial coverage is in Latvia.

Geographical concentration of financial assets, financial liabilities and claims reserves as at the reporting date (all amounts in thousands of EUR):

<b>Year 2022</b>	<b>Latvia</b>	<b>Other OECD countries</b>	<b>Other countries</b>	<b>Total</b>
<b>Financial assets and reinsurers' share of claims reserves</b>				
Financial investments at fair value through profit or loss	-	2 667	-	2 667
Financial investments at fair value through other comprehensive income	26 036	90 944	21 242	138 222
Insurance and reinsurance debtors	26 634	324	-	26 958
Reinsurers' share in outstanding claims reserves	-	5 741	-	5 741
Cash and cash equivalents	7 345	-	-	7 345
Other debtors	666	135	56	857
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>60 681</b>	<b>99 811</b>	<b>21 298</b>	<b>181 790</b>
<b>Financial liabilities and claims reserves</b>				
Gross outstanding claims reserves	(50 125)	-	-	(50 125)
Financial liabilities (short-term part)	(14 855)	(2 025)	-	(16 880)
Financial liabilities (long-term part)	(6 445)	-	-	(6 445)
<b>Total financial liabilities and claims reserves</b>	<b>(71 425)</b>	<b>(2 025)</b>	<b>-</b>	<b>(73 450)</b>
<b>Net position as at 31 December 2022</b>	<b>(110 744)</b>	<b>97 786</b>	<b>21 298</b>	<b>108 340</b>
	<b>Latvia</b>	<b>Other OECD countries</b>	<b>Other countries</b>	<b>Total</b>
<b>Year 2021</b>				
<b>Financial assets and reinsurers' share of claims reserves</b>				
Financial investments at fair value through profit or loss	-	2 846	-	2 846
Financial investments at fair value through other comprehensive income	28 231	71 679	24 113	124 023
Insurance and reinsurance debtors	19 958	113	-	20 071
Reinsurers' share in outstanding claims reserves	-	5 122	-	5 122
Cash and cash equivalents	11 458	-	-	11 458
Other debtors	459	56	-	515
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>60 106</b>	<b>79 816</b>	<b>24 113</b>	<b>164 035</b>
<b>Financial liabilities and claims reserves</b>				
Gross outstanding claims reserves	(47 800)	-	-	(47 800)
Financial liabilities (short-term part)	(14 331)	(1 344)	-	(15 675)
Financial liabilities (long-term part)	(3 927)	-	-	(3 927)
<b>Total financial liabilities and claims reserves</b>	<b>(66 058)</b>	<b>(1 344)</b>	<b>-</b>	<b>(67 402)</b>
<b>Net position as at 31 December 2021</b>	<b>(5 952)</b>	<b>78 472</b>	<b>24 113</b>	<b>96 633</b>

*Notes to the Financial Statements (All amounts in thousand euros)*

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Reinsurance coverage

The reinsurance arrangements include excess and catastrophe coverage. The effect of such reinsurance arrangements is that the Company for each insurance risk has the following own retention:

**Maximum own retention:**

	<b>2022</b>	<b>2021</b>
Personal accident & Travel medical expense	98	98
Cargo insurance	350	350
Hull, CMR Property	350	350
Property insurance	652	650
General TPL insurance	326	325
Bonds and guarantees	435	433
Obligatory Motor TPL	400	400

In 2022 and 2021, there is no reinsurance coverage for Motor own damage under excess of loss reinsurance agreements.

Liability adequacy test

At each balance sheet date, liability adequacy tests are performed to ensure the adequacy of the insurance contract liabilities net of related deferred acquisition costs (DAC) assets. In performing these tests, the current best estimates of future contractual cash flows are used. If the liability adequacy test shows a deficiency in the carrying amount of insurance contract liabilities, the deficiency is recognised as loss for the financial year by recognizing an unexpired risk reserve.

Unexpired risk reserve as at 31 December 2022 amounts to EUR 480 thousand (31 December 2021: EUR 1 150 thousand), which is presented under Gross unearned premium and unexpired risk reserves on the Statement of Financial Position.

**36. FINANCIAL RISK MANAGEMENT**

**Risk management system:**

The Company's Management Board has the overall responsibility for the establishment and oversight of the Company's risk management framework. The Management Board monitors fulfilment of regulations reflected in the Company's Risk Management Strategy and risk management policies which are established to identify and analyse and manage the risks faced by the Company. Risk Management Strategy aims to set appropriate risk limits and controls, and to continuously monitor risk levels and adherence to limits. Risk management policies and procedures are reviewed regularly to reflect changes in market conditions, products offered and emerging the best practice.

The operations of the Company and investment management activities in particular expose it to a variety of financial risks, including counterparty default risk, liquidity risks and market risks, which include interest rate risks, currency risks, as well as fair value risks. The Company's management seeks to minimise potential adverse effects of financial risks on the financial performance of the Company by placing limits on the level of exposure that can be taken.

**36.1 Counterparty default risk**

The Company takes on exposure to counterparty default risk which is the risk that counterparty will be unable to pay amounts in full when due. The Company structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one issuer of securities, debtor, borrower, or group of the above. Such risks are monitored on a revolving basis and subject to an annual or more frequent review. Actual exposures against limits are monitored regularly.

Exposure to counterparty default risk is managed through regular analysis of the ability of issuers and borrowers and potential borrowers to meet interest and capital repayment obligations and by changing these lending limits where appropriate.



*Notes to the Financial Statements* (All amounts in thousand euros)

**a) Maximum credit exposure**

	<b>31.12.2022</b>	<b>31.12.2021</b>
Lithuanian government debt securities	31 120	39 101
Latvian government debt securities	26 036	27 111
Polish government debt securities	15 645	13 863
Spanish government debt securities	8 993	-
French government debt securities	6 970	-
Romanian government debt securities	5 508	6 207
Italian government debt securities	5 503	5 253
Indonesian government debt securities	4 077	-
Hungarian government debt securities	4 044	5 769
Bulgarian government debt securities	4 044	5 374
Israeli government debt securities	2 556	-
Croatian government debt securities	1 650	5 100
Mexican government debt securities	1 255	1 495
Philippines government debt securities	1 250	1 494
Peruvian government debt securities	1 231	1 549
Moroccan government debt securities	1 204	1 475
Serbian government debt securities	1 187	1 463
Austrian government debt securities	745	-
Corporate debt securities	15 204	8 769
Investment funds	2 667	2 846
<b>Total financial investments</b>	<b>140 889</b>	<b>126 869</b>
Reinsurers' share in unearned premium reserves	1 716	1 663
Reinsurers' share in outstanding claims reserves	5 741	5 122
<b>Total reinsurers' share of insurance contract liabilities</b>	<b>7 457</b>	<b>6 785</b>
Receivables due from policyholders	24 730	18 759
Receivables due from intermediaries	1 904	1 199
Reinsurance debtors	324	113
Other receivables	857	515
<b>Total receivables</b>	<b>27 815</b>	<b>20 586</b>
Cash and cash equivalents	7 345	11 458
<b>Maximum credit exposure, total</b>	<b>183 506</b>	<b>165 698</b>

**b) Reinsurance risk breakdown by key counterparties**

Reinsurer	31.12.2022		31.12.2021	
	Assets related to reinsurance	Rating*	Assets related to reinsurance	Rating*
Powszechny Zakład Ubezpieczeń SA	6 112	A-	5 271	A-
ALD Re Designated Activity Company	539	NR	392	NR
Swiss Re Group	449	AA-	447	AA-
Munich Re Group	112	AA-	112	AA-
GeneralRensurance AG	110	AA+	110	AA+
Hannover Re	90	AA-	90	AA-
SCOR Global P&C	90	AA-	91	AA-
Zurich Insurance Company Ltd	75	AA	28	AA
R + V Versicherung AG	67	A+	68	A+
Caisse Centrale de Reassurances	45	AA	46	AA
Odyssey America Reinsurance Corporation	45	A-	46	A-
Lietuvos Draudimas AB	26	NR	185	NR
Royal & Sun Alliance Insurance PLC	11	A	7	A
TUiR Warta S.A.	11	A+	4	A+
Atradius Reinsurance Ltd	(1)	A	-	A
Liberty Syndicate, Cologne	-	A	1	A
<b>Reinsurance risk</b>	<b>7 781</b>		<b>6 898</b>	

\* Used S&P and A.M.Best agencies ratings

*Notes to the Financial Statements* (All amounts in thousand euros)

c) Financial investments at FVOCI breakdown by ratings as at the reporting date (all amounts in thousands of EUR):

31 December 2022	Rated					Total
	AAA	AA	A	BB	BBB	
Government debt securities	-	10 270	81 795	2 391	28 562	123 018
Corporate debt securities	-	-	1 463	542	13 199	15 204
<b>Total investment assets</b>	<b>-</b>	<b>10 270</b>	<b>83 258</b>	<b>2 933</b>	<b>41 761</b>	<b>138 222</b>

  

31 December 2021	Rated					Total
	AAA	AA	A	BB	BBB	
Government debt securities	-	-	80 075	2 938	32 241	115 254
Corporate debt securities	-	-	-	565	8 204	8 769
<b>Total investment assets</b>	<b>-</b>	<b>-</b>	<b>80 075</b>	<b>3 503</b>	<b>40 445</b>	<b>124 023</b>

### 36.2 Liquidity risk

The Company is exposed to regular calls on its available cash resources from claims settlements. Liquidity risk is managed according to the rules defined in Market risk and Liquidity risk management policy.

There has been the following distinction of financial assets, financial liabilities and claims reserves by their remaining maturities as at the reporting date (all amounts in thousands of EUR):

Year 2022	Non-fixed term	up to 12 months	1 to 5 years	Over 5 years	Total
<b>Financial assets and reinsurers' share of claims reserves</b>					
Financial investments at fair value through profit or loss	2 667	-	-	-	2 667
Financial investments at fair value through other comprehensive income	-	37 497	74 007	26 718	138 222
Insurance and reinsurance debtors	-	26 958	-	-	26 958
Reinsurers' share in outstanding claims reserves	-	1 047	2 110	2 584	5 741
Cash and cash equivalents	7 345	-	-	-	7 345
Other debtors	7	805	-	45	857
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>10 019</b>	<b>66 307</b>	<b>76 117</b>	<b>29 347</b>	<b>181 790</b>
<b>Financial liabilities and claims reserves</b>					
Gross outstanding claims reserves	-	(25 066)	(11 267)	(13 792)	(50 125)
Financial liabilities	-	(16 638)	(5 758)	(32)	(22 428)
Lease liabilities	-	(242)	(591)	(64)	(897)
<b>Total financial liabilities and claims reserves</b>	<b>-</b>	<b>(41 946)</b>	<b>(17 616)</b>	<b>(13 888)</b>	<b>(73 450)</b>
<b>Net position as at 31 December 2022</b>	<b>10 019</b>	<b>24 361</b>	<b>58 501</b>	<b>15 459</b>	<b>108 340</b>

*Notes to the Financial Statements* (All amounts in thousand euros)

Year 2021	Non-fixed term	up to 12 months	1 to 5 years	Over 5 years	Total
<b>Financial assets and reinsurers' share of claims reserves</b>					
Financial investments at fair value through profit or loss	2 846	-	-	-	2 846
Financial investments at fair value through other comprehensive income	-	25 897	63 432	34 694	124 023
Insurance and reinsurance debtors	-	20 071	-	-	20 071
Reinsurers' share in outstanding claims reserves	-	584	1 878	2 660	5 122
Cash and cash equivalents	11 458	-	-	-	11 458
Other debtors	25	441	-	49	515
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>14 329</b>	<b>46 993</b>	<b>65 310</b>	<b>37 403</b>	<b>164 035</b>
<b>Financial liabilities and claims reserves</b>					
Gross outstanding claims reserves	-	(23 496)	(10 527)	(13 777)	(47 800)
Financial liabilities	-	(15 423)	(3 200)	(39)	(18 662)
Lease liabilities	-	(252)	(579)	(109)	(940)
<b>Total financial liabilities and claims reserves</b>	<b>-</b>	<b>(39 171)</b>	<b>(14 306)</b>	<b>(13 925)</b>	<b>(67 402)</b>
<b>Net position as at 31 December 2021</b>	<b>14 329</b>	<b>7 822</b>	<b>51 004</b>	<b>23 478</b>	<b>96 633</b>

The following table discloses the gross and undiscounted cash flows by their remaining contractual maturities of financial liabilities and lease liabilities at the reporting date. The amounts include contractual interest payments and exclude the impact of netting agreements until the expected settlement of corresponding liabilities.

31.12.2022	Carrying amount	up to 12 months	1-5 years	Over 5 years	Total
<b>Non-derivative financial liabilities</b>					
Financial liabilities	(22 428)	(16 638)	(5 758)	(32)	<b>(22 428)</b>
Lease liabilities	(897)	(305)	(749)	(86)	<b>(1 140)</b>
<b>31.12.2021</b>					
<b>Non-derivative financial liabilities</b>					
Financial liabilities	(18 662)	(15 423)	(3 200)	(39)	<b>(18 662)</b>
Lease liabilities	(940)	(257)	(654)	(133)	<b>(1 044)</b>

*Notes to the Financial Statements (All amounts in thousand euros)***36.3 Market risk**

The Company takes on exposure to market risks, which include interest rate risks, currency risks, as well as fair value risks. Market risks arise from open positions in interest rate, which are exposed to general and specific market movements. The management sets limits on the value of risk that may be accepted, which is monitored regularly.

**a) Exposure to interest rate risk**

The Company's exposure to interest rate risk is limited as significant part of liabilities are not bearing interest and dominant part of interest bearing financial instruments have fixed interest rates. Maturity dates are materially equal to reassessment dates on all interest bearing assets and liabilities. Weighted average effective interest rates, as applicable, for the interest bearing financial instruments, excluding insurance contracts, were as follows:

	<b>2022</b>	<b>2021</b>
Latvian government debt securities	0.61%	-0.04%
Austrian government debt securities	0.01%	-
Bulgarian government debt securities	0.12%	-0.01%
Croatian government debt securities	0.03%	-0.01%
French government debt securities	0.10%	-
Lithuanian government debt securities	0.85%	-0.05%
Indonesian government debt securities	0.12%	-
Israeli government debt securities	0.07%	-
Polish government debt securities	0.36%	-0.01%
Romanian government debt securities	0.19%	0.04%
Hungarian government debt securities	0.20%	0.03%
Moroccan government debt securities	0.05%	0.03%
Italian government debt securities	0.19%	0.05%
Peruvian government debt securities	0.05%	0.02%
Philippines government debt securities	0.04%	0.01%
Serbian government debt securities	0.07%	0.02%
Spanish government debt securities	0.15%	-
Mexican government debt securities	0.04%	0.02%
Corporate debt securities	0.69%	0.10%

Sensitivity of change in investment value and effect on shareholders' equity due to market interest rate changes is as follows:

		<b>2022</b>	<b>2021</b>
		<b>EUR</b>	<b>EUR</b>
Market interest rate and impact on fair value	+1.5 percent point	(4 992)	(6 055)
	-1.5 percent point	5 424	6 686

**b) Fair value determination**

Financial assets and financial liabilities other than those reflected at their fair value (see Note 20 and Note 21), are receivables, cash and cash equivalents, payables and lease liabilities

Insurance, reinsurance and other financial debtors and financial liabilities, other than lease liabilities, have their remaining maturities of less than one year and carry no interest, thus, their fair value is deemed not to materially differ from their carrying amounts. Lease liabilities are carried at the amount of future lease payments discounted by the Company's incremental borrowing rate, which is deemed to not materially differ from their fair value.

Cash and cash equivalents are short-term financial instruments that have their remaining maturities of less than one year and that carry no or little interest, thus, their fair value is deemed not to materially differ from their carrying amounts.

Sensitivity of change in investment funds fair value and effect on profit and loss due to market price changes is as follows:

		<b>2022</b>	<b>2021</b>
		<b>EUR</b>	<b>EUR</b>
Market price and impact on fair value	+10.0 percent point	(267)	(285)
	-10.0 percent point	267	285

*Notes to the Financial Statements (All amounts in thousand euros)***c) Currency risk**

The Company is not exposed to significant currency risk as the reinsurance coverage is provided in, and other transactions are, denominated in EUR. Management of the Company seeks to limit currency risk through an investment portfolio created in respective currencies in the amount equal to respective claims reserves and liabilities.

**Split of financial assets, financial liabilities and claims reserves by currencies as at the reporting date (all amounts in thousands of EUR):**

<b>Year 2022</b>	<b>USD</b>	<b>EUR</b>	<b>PLN</b>	<b>Other</b>	<b>Total</b>
<b>Financial assets and reinsurers' share of claims reserves</b>					
Financial investments at fair value through profit or loss	-	2 667	-	-	2 667
Financial investments at fair value through other comprehensive income	-	138 222	-	-	138 222
Insurance and reinsurance debtors	-	26 958	-	-	26 958
Reinsurers' share in outstanding claims reserves	-	2 198	3 543	-	5 741
Cash and cash equivalents	159	7 026	160	-	7 345
Other debtors	-	857	-	-	857
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>159</b>	<b>177 928</b>	<b>3 703</b>	<b>-</b>	<b>181 790</b>
<b>Financial liabilities and claims reserves</b>					
Gross outstanding claims reserves	(30)	(46 205)	(3 872)	(18)	(50 125)
Financial liabilities	-	(23 325)	-	-	(23 325)
<b>Total financial liabilities and claims reserves</b>	<b>(30)</b>	<b>(69 530)</b>	<b>(3 872)</b>	<b>(18)</b>	<b>(74 450)</b>
<b>Net position as at 31 December 2022</b>	<b>129</b>	<b>108 398</b>	<b>(169)</b>	<b>(18)</b>	<b>108 340</b>
<b>Year 2021</b>					
<b>Financial assets and reinsurers' share of claims reserves</b>					
Financial investments at fair value through profit or loss	-	2 846	-	-	2 846
Financial investments at fair value through other comprehensive income	-	124 023	-	-	124 023
Insurance and reinsurance debtors	-	20 071	-	-	20 071
Reinsurers' share in outstanding claims reserves	-	1 563	3 559	-	5 122
Cash and cash equivalents	99	11 183	176	-	11 458
Other debtors	-	515	-	-	515
<b>Total financial assets and reinsurers' share of claims reserves</b>	<b>99</b>	<b>160 201</b>	<b>3 735</b>	<b>-</b>	<b>164 035</b>
<b>Financial liabilities and claims reserves</b>					
Gross outstanding claims reserves	(60)	(43 822)	(3 888)	(30)	(47 800)
Financial liabilities	-	(19 602)	-	-	(19 602)
<b>Total financial liabilities and claims reserves</b>	<b>(60)</b>	<b>(63 424)</b>	<b>(3 888)</b>	<b>(30)</b>	<b>(67 402)</b>
<b>Net position as at 31 December 2021</b>	<b>39</b>	<b>96 777</b>	<b>(153)</b>	<b>(30)</b>	<b>96 633</b>

Changes in the exchange rates do not have a material impact on net position. The largest share of financial assets and liabilities is held in EUR, which is the Company's functional currency.

**37. CAPITAL MANAGEMENT**

The Solvency II regime is in force from year 2016. According to this, the Company has established a Capital Management Policy and Dividend Policy that set the minimum requirements for measurement, monitoring, controlling and reporting of capital position, as well as division of responsibilities within the Company related to capital management process in order for the Management to take timely and necessary actions.

The Company's objectives in relation to capital is to achieve:

- At any given time during a one-year period after the financial year-end the maintenance of the level of Solvency Capital requirement (SCR) coverage with own funds are least at the Company's set minimum requirement level;
- Effective capital management by optimizing the use of capital;
- Total shareholders' return maximization for parent company investors, in particular by optimizing the use of capital while maintaining safety;
- Maintenance of sufficient funds to cover the Company's liabilities to clients.

*Notes to the Financial Statements (All amounts in thousand euros)*

The Company's capital management process consists of the following stages:

- Planning;
- Organization;
- Monitoring;
- Management actions.

The Company is obliged to achieve and continuously maintain a level of solvency appropriate to the risks the Company undertakes as part of its business activities. As established by the Insurance and Reinsurance Law in order to ensure the stability of the financial activity of an insurance company, the company's eligible own funds shall at least be in the amount that covers the company's SCR. The Company anticipates the level of SCR (Solvency Capital requirement) coverage with own funds above the required minimum and acceptable in terms of the Company's Risk Appetite before and after the recommended dividend distribution. With continuous growth surplus of assets over liabilities, which translates into financial security and stability, the Company expects to continue having the Solvency Capital requirement above the required minimum also in the future. The classification of eligible own funds for Solvency II purposes is based on rules set in the FCMC Regulations for the Calculation of the Solvency Capital Requirement and Own Funds of Insurers and Reinsurers.

Detailed information about the Company's Solvency II position, own funds, capital management and related topics is publicly available in the annual Solvency and Financial Condition Report

**38. LOSS DEVELOPMENT TABLE**

Loss development table illustrates the Company's estimate of ultimate claims outstanding for each accident year (all amounts in thousands of EUR):

	2012 and prior	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	Total
<b>Net claims provisions at end of accident year and cumulative incurred claims in subsequent years</b>												
At end of accident year	13 857	7 787	8 457	11 114	10 896*	13 565*	18 631*	20 438*	18 318*	19 673*	20 745*	
1 year later	10 813	6 697	8 357	9 115*	8 646*	11 693*	15 989*	17 015*	15 673*	17 586*		
2 years later	11 213	6 798	8 189*	8 709*	8 607*	11 666*	14 727*	16 038*	14 430*			
3 years later	10 930	6 560*	7 668*	9 268*	7 902*	9 655*	12 660*	12 556*				
4 years later	10 123	6 170*	7 591*	9 240*	7 493*	8 884*	11 932*					
5 years later	9 952	6 017*	7 466*	9 250*	7 151*	8 582*						
6 years later	10 594	6 079*	7 446*	9 079*	7 323*							
7 years later	10 277	6 045*	7 254*	9 133*								
8 years later	10 744	5 983*	7 242*									
9 years later	10 704	5 984*										
10 years later	10 613											
<b>Net claims paid</b>												
1 year later	4 234	4 880	5 888	6 054	5 791*	6 836*	9 094*	9 769*	8 056*	10 098*	-	
2 years later	2 285	238	440	614*	287*	785*	426*	479*	497*			
3 years later	502	208	330*	195*	244*	256*	451*	265*				
4 years later	660	262*	84*	32*	23*	131*	63*					
5 years later	400	30*	22*	23*	50*	-6*						
6 years later	101	29*	-15*	33*	10*							
7 years later	44	-16*	-3*	329*								
8 years later	133	47*	2*									
9 years later	8	5*										
10 years later	59											
<b>Cumulative net claims paid</b>	<b>8 426</b>	<b>5 683*</b>	<b>6 748*</b>	<b>7 280*</b>	<b>6 405*</b>	<b>8 002*</b>	<b>10 034*</b>	<b>10 513*</b>	<b>8 553*</b>	<b>10 098*</b>	<b>-</b>	<b>81 742*</b>
<b>CY (deficiency) / redundancy</b>	<b>91</b>	<b>-1**</b>	<b>12**</b>	<b>-54**</b>	<b>-172**</b>	<b>302**</b>	<b>728**</b>	<b>3 482**</b>	<b>1 243**</b>	<b>2 087**</b>	<b>-</b>	<b>7 718**</b>

\*) Net claims provisions and net claims paid starting from 2015 include insurance liabilities taken over from PZU Lietuva Latvian branch.

\*\* ) Current year (deficiency) / redundancy has been calculated taking into account the net claims provisions of PZU Lietuva Latvian branch as at the moment of business transfer.

## ANNUAL REPORT OF AAS BALTA FOR 2022

### *Notes to the Financial Statements (All amounts in thousand euros)*

	2012 and prior	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	Total
<b>Gross claims provisions at end of accident year and cumulative incurred claims in subsequent years</b>												
At end of accident year	20 436	7 847	12 018	9 499	11 065*	15 732*	57 401*	22 342*	19 768*	20 069*	21 750*	
1 year later	16 997	6 728	11 088	8 438*	8 781*	17 088*	53 353*	18 655*	17 446*	17 998*		
2 years later	17 874	6 691	11 938*	8 018*	8 707*	17 239*	51 780*	17 617*	16 195*			
3 years later	17 587	6 550*	11 509*	8 566*	8 001*	14 917*	49 674*	14 117*				
4 years later	16 950	6 159*	11 430*	8 535*	7 591*	14 031*	48 942*					
5 years later	16 734	6 006*	11 305*	8 546*	7 248*	13 696*						
6 years later	16 807	6 069*	11 285*	8 375*	7 418*							
7 years later	16 177	6 034*	11 094*	8 429*								
8 years later	17 615	5 972*	11 082*									
9 years later	17 535	5 973*										
10 years later	17 445											
<b>Gross claims paid</b>												
1 year later	4 392	4 927	6 764	5 323	5 887*	8 367*	46 055*	10 336*	9 771*	10 436*	-	
2 years later	4 858	179	3 262	614*	288*	806*	469*	1 456*	496*			
3 years later	1 835	208	472*	215*	244*	257*	426*	267*				
4 years later	734	263*	84*	38*	23*	131*	62*					
5 years later	854	30*	22*	23*	50*	-5*						
6 years later	983	30*	-15*	33*	8*							
7 years later	44	-16*	-3*	329*								
8 years later	458	47*	2*									
9 years later	34	5*										
10 years later	59											
<b>Cumulative gross claims paid</b>	<b>14 251</b>	<b>5 673*</b>	<b>10 588*</b>	<b>6 575*</b>	<b>6 500*</b>	<b>9 556*</b>	<b>47 012*</b>	<b>12 059*</b>	<b>10 267*</b>	<b>10 436*</b>	<b>-</b>	<b>132 917*</b>
<b>CY (deficiency) / redundancy</b>	<b>90</b>	<b>-1**</b>	<b>12**</b>	<b>-54**</b>	<b>-170**</b>	<b>335**</b>	<b>732**</b>	<b>3 500**</b>	<b>1 251**</b>	<b>2 071**</b>	<b>-</b>	<b>7 766**</b>

\*) Gross claims provisions and gross claims paid starting from 2015 include insurance liabilities taken over from PZU Lietuva Latvian branch.

\*\* ) Current year (deficiency) / redundancy has been calculated taking into account the net claims provisions of PZU Lietuva Latvian branch as at the moment of business transfer.

### 39. SUBSEQUENT EVENTS

No events have taken place from the Statement of Financial Position date to the date of approval of these financial statements that could materially affect the annual performance, cash flows or the financial position or related disclosures of BALTA as at and for the year ended on the reporting date.



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## **Independent Auditors' Report**

### **To the shareholders of AAS BALTA**

#### **Report on the Audit of the Financial Statements**

##### *Our Opinion on the Financial Statements*

We have audited the accompanying financial statements of AAS BALTA ("the Company") set out on pages 10 to 55 of the accompanying Annual Report, which comprise:

- the statement of financial position as at 31 December 2022,
- the statement of comprehensive income for the year then ended,
- the statement of changes in shareholders' equity for the year then ended,
- the statement of cash flows for the year then ended, and
- the notes to the financial statements, which include a summary of significant accounting policies and other explanatory notes.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of AAS BALTA as at 31 December 2022, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union.

##### *Basis for Opinion*

In accordance with the 'Law on Audit Services' of the Republic of Latvia we conducted our audit in accordance with International Standards on Auditing adopted in the Republic of Latvia (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibility for the Audit of the Financial Statements* section of our report.

We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code) and independence requirements included in the 'Law on Audit Services' of the Republic of Latvia that are relevant to our audit of the financial statements in the Republic of Latvia. We have also fulfilled our other professional ethics responsibilities and objectivity requirements in accordance with the IESBA Code and the 'Law on Audit Services' of the Republic of Latvia.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

##### *Key Audit Matters*

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. We have determined the matter described below to be the key audit matter to be communicated in our report.



## Measurement of claims reserves

The Company's gross outstanding claims reserves as at 31 December 2022 amounted to EUR 50 125 thousand (31 December 2021: EUR 47 800 thousand). The change in gross outstanding claims reserves in 2022 amounted to EUR 2 325 thousand (increase) (in 2021: EUR 923 thousand (increase)).

Reference to the financial statements: Note 2.2.2 "New Standards and Interpretations not yet adopted"; Note 2.3 h "Insurance contract liabilities" (accounting policy) and Note 3 "Use of judgements and estimates"; Note 8 "Outstanding claims reserves"; Note 35 "Insurance risk management" (Notes to the financial statements).

### **Key audit matter**

Gross outstanding claims reserves ("claims reserves") for the Company, as a non-life insurance provider, constitute the most judgemental element of insurance contract liabilities presented within liabilities in the statement of financial position. The most significant claims reserves are associated with the obligatory motor third party liability, property and motor own damage insurance portfolios.

Management Board uses a range of complex and subjective actuarial methods to determine the best-estimate amounts of those reserves as at the reporting date, whether in respect of reported claims (i.e. RBNS), or those not reported but incurred (i.e. IBNR).

The estimation of the amounts of claims reserves generally involves a significant degree of Management Board's judgment, mainly in respect of the assumptions about future events and developments. Relatively insignificant changes in those assumptions may have a material effect on the estimated amounts of claims reserves. The assumptions most subject to estimation uncertainty are those in respect of loss rates, claim frequency, average claim amounts, claim handling expenses, expected trends in court settlements, discount rates, changes in the amount of future annuity payments, and the expected payment period.

The complexity of the models applied may give rise to errors as a result of inaccurate and incomplete data inputs or the design or application of the models. Thus, the completeness and accuracy of the data

### **Our response**

Our audit procedures, performed, where applicable, with the assistance of our actuarial and information technology (IT) specialists, included, among others:

- Testing the design, implementation and operating effectiveness of key controls related to the process of establishing and remeasuring outstanding claims reserves, including the relevant management review controls, accounting and actuarial controls, such as reconciliations of key data underlying the actuarial calculations (including reports on claims paid and incurred, premiums written and earned and number of claims), as well as testing of general controls in the IT environment regarding data extraction and validation.
- Assessing for reasonableness the actuarial methodologies and assumptions applied by the Company, including in particular the loss ratios, claim frequency and average claims amounts, expected trends in court settlement, allowance for future claims indexation (including for annuities), discount rates, expected payment dates and payment period, by reference to the methodologies and assumptions applied by the Company in prior period and the prevailing industry practice, also considering the applicable legal and regulatory requirements and the requirements of the relevant financial reporting standards.
- For all significant insurance contract portfolios, performing a retrospective

underlying the actuarial projections was also our area of audit focus.

Due to the above factors, we considered measurement of the gross outstanding claims reserves to be our key audit matter.

analysis of the accuracy and completeness of the Company's gross outstanding claims reserves recognized at the end of prior year, comparing this analysis to the Company's current actuals, and seeking Management Board's explanations for any significant differences.

- For all significant insurance contract portfolios, such as, among others, obligatory motor third party liability, property and motor own damage insurance, developing an independent estimate of the gross outstanding claims reserves, comparing our amount to the Company's estimates and seeking Management Board's explanations for any significant differences.
- Assessing the Company's gross outstanding claims reserves-related disclosures against the requirements of the applicable financial reporting standards, including the estimated impact of IFRS 17 that has not yet been adopted.

#### *Reporting on Other Information*

The Company's management is responsible for the other information. The other information comprises:

- Information on the Company, Members of the Supervisory Board and the Management Board, Independent Auditors as set out on page 3 of the accompanying Annual Report,
- Report of the Supervisory Board and the Management Board, as set out on pages 4 to 8 of the accompanying Annual Report,
- Statement of the Supervisory Board's and the Management Board's Responsibility, as set out on page 9 of the accompanying Annual Report.

Our opinion on the financial statements does not cover the other information included in the Annual Report, and we do not express any form of assurance conclusion thereon, except as described in the *Other Reporting Responsibilities in Accordance with the Legislation of the Republic of Latvia Related to Other Information* section of our report.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed and in light of the knowledge and understanding of the Company and its environment obtained in the course of our audit, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

*Other Reporting Responsibilities in Accordance with the Legislation of the Republic of Latvia Related to Other Information*

In addition, in accordance with the 'Law on Audit Services' of the Republic of Latvia with respect to the Report of the Supervisory Board and the Management Board, our responsibility is to consider whether the Report of the Supervisory Board and the Management Board is prepared in accordance with the requirements of the Financial and Capital Market Commission of the Republic of Latvia regulations No. 114 – Regulations on the preparation of annual report and consolidated annual report of insurance and reinsurance undertakings and branches of foreign insurers.

Based solely on the work required to be undertaken in the course of our audit, in our opinion, in all material respects:

- the information given in the Report of the Supervisory Board and the Management Board for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Supervisory Board and the Management Board has been prepared in accordance with the requirements of the Financial and Capital Market Commission of the Republic of Latvia regulations No. 114 – Regulations on the preparation of annual report and consolidated annual report of insurance and reinsurance undertakings and branches of foreign insurers.

*Responsibilities of Management and Those Charged with Governance for the Financial Statements*

Management is responsible for the preparation of the financial statements that give a true and fair view in accordance with IFRSs as adopted by the European Union and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

*Auditors' Responsibility for the Audit of the Financial Statements*

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for

one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves a fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

## **Report on Other Legal and Regulatory Requirements**

*Other Reporting Responsibilities and Confirmations Required by the Legislation of the Republic of Latvia and the European Union when Providing Audit Services to Public Interest Entities*

We were appointed by the extraordinary shareholders' meeting on 20 August 2020 to audit the financial statements of AAS BALTA for the year ended 31 December 2022. Our total uninterrupted period of engagement is 10 years, covering the periods ending 31 December 2013 to 31 December 2022.

We confirm that:

- our audit opinion is consistent with the additional report presented to the Audit Committee of the Company;
- as referred to in the paragraph 37.6 of the 'Law on Audit Services' of the Republic of Latvia we have not provided to the Company the prohibited non-audit services (NASs) referred to of EU Regulation (EU) No 537/2014. We also remained independent of the audited entity in conducting the audit.

For the period to which our statutory audit relates, we have not provided any services to the Company in addition to the audit.

KPMG Baltics SIA  
Licence No. 55

Rainers Vilāns  
Member of the Board  
Latvian Sworn Auditor  
Certificate No. 200  
Riga, Latvia  
17 March 2023

THIS DOCUMENT HAS BEEN SIGNED WITH A SECURE ELECTRONIC SIGNATURE AND  
IT HAS A TIME-STAMP